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NAVAL POSTGRADUATE SCHOOL Monterey, California



THESIS

USING MULTIDIMENSIONAL SCALING
TO DESCRIBE TEACHER PERFORMANCE

by

John F. McCourt

March 1985



Thesis Advisor:

R. R. Read

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REPORT DOCUMENTATION		READ INSTRUCTIONS BEFORE COMPLETING FORM
1. REPORT NUMBER	A1562	RECIPIENT'S CATALOG NUMBER
4. TITLE (and Substite) Using Multidimensional Scali Describe Teacher Performance		5. Type of Report a Period covered Master's Thesis March, 1985
		6. PERFORMING ORG. REPORT NUMBER
John F. McCourt		8. CONTRACT OR GRANT NUMBER(a)
Naval Postgraduate School Monterey, CA 93943		19. PROGRAM ELEMENT, PROJECT, TASK AREA & WORK UNIT NUMBERS
11. CONTROLLING OFFICE NAME AND ADDRESS		12. REPORT DATE
Naval Postgraduate School Monterey, CA 93943		March, 1985 13. NUMBER OF PAGES 96
14. MONITORING AGENCY NAME & ADDRESS(If different	from Controlling Office)	15. SECURITY CLASS. (of this report)
		15a. DECLASSIFICATION/DOWNGRADING SCHEDULE
16. DISTRIBUTION STATEMENT (of this Report)		
Approved for public release;	distribution	is unlimited.

17. DISTRIBUTION STATEMENT (of the abstract entered in Block 20, If different from Report)

18. SUPPLEMENTARY NOTES

19 KEY WORDS (Continue on reverse side if necessary and identify by block number)

Multidimensional Scaling (MDS); Student Opinion Form (SOF); Multiple Linear Regression; Factor Analysis; Cluster Analysis; KYST Computer Ingram.

20. ABSTRACT (Continue on reverse side if necessary and identify by block number)

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20. ABSTRACT

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Using Multidimensional Scaling to Describe Teacher Performance

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John F. Mccourt Lieutenant, United States Navy B.S., United States Naval Academy, 1978

Submitted in partial fulfillment of the requirements for the degree of

MASTER OF SCIENCE IN OPERATIONS RESEARCH

from the

NAVAL POSTGRADUATE SCHOOL March 1985

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ABSTRACT

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TABLE OF CONTENTS

I.	Int	R	ODO	C:	r I (NC	•	•	,	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	7
	A.		PUR	P	OSI	3	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	7
	B.		SUB	J	EC:	r	•	•	,	•	•	•	•	•	•	-	•	•	•	•	•	•	•				•	8
	c.		sco	P	3	•	•	•		•	•	•	•	,	•	•	•	•				•	•		•	•	•	8
	D.		A B	R	C E I	? :	S U	MM	A	R Y	!	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	9
II.	B AC	K	GRO	ן ס	N D	•	•	•		•	•	•		•	•	•	•	•	•	•	•	•	•		•	•	•	10
	A.	•	WHA	T	IS	5 1	M U	LI	'I	DI	ME	N.	5 1	0	N A	L	S	CAI	LI	NG:	?	•	•		•	•	•	10
	B.		GOO	DI	NES	SS	0	F	F	II	::3	H	E	S	TI	RES	S	•	•	•	•	•		•	•	•	•	15
	c.		DIM	E	NS]	[0]	N A	L	R	ΕÇ	O I	R.	E	1E	N I	rs	•	•	•	•	•	•	•	•			•	16
	D.		THE		TO E	T	ID	I	E	NS	i	N C	AI		S	CAI	.II	N G	AI	L GC	R.	IT	KH	•		•	•	19
	E.		MUL	T	[2]	E	L	IN	E	A R	E	ξE	GF	RE.	SS	SIC	N	•	•		•	•	•	•	•	•	•	21
	F.	:	FAC	T (OR	A	N A	LY	S	IS	;	•	•	,	•		•		•	•	•	•	•	•	•	•	•	22
	G.	(CLU	S	E	2	A N	AΙ	Y.	SI	S	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	23
III.	MET	H	odo	L	G	7	•	•		•		•	-	,	•	•	•	•	•	•	•	•	•		•		•	24
	A.	:	LAY	I	I G	TI	ΗE	F	0	U N	DA	T	C C	N		•	•	•	•	•	•	•	•	-	•	•	•	24
	В.	•	THE	(201	1 P1	T	EF	1	รข	RV	E.	Y		•		•	•	•	•	•	•	•	•		•	•	25
	c.	(TUC	Pt	T	F	RO.	M	M	DS	5	•	•	,	•	•	•	•	•	•	•	•	•	•	-	•	•	29
	D.		OUT	P	T	F	R C	M	F.	A C	T	R	1	N.	ΑI	YS	SIS	3		•	•	•	•	•	•	•	•	30
	E.	•	OUT	PI	T	P	RO.	M	C:	LU	SI	E	R	A	N A	LY	S	S	•	•	•	•	•	•	•	•	•	32
IV.	DAT	'A	AN	AJ	C Y S	S IS	5	•		•	•	•	•		-	•	•	•	•	•	•	•	•	•	•	•	•	33
	A.		INT	E	T	01	F 1	TH	E	A	N A	L	Y S	I.	S	•	•	•	•	•	•	•	•	•		•	•	33
	в.	1	FHA	T	DI	[D	W	E	L	ΕA	RI	1	F E	10	M	MI	53	?	•	•	•	•	•	•	•	•	•	34
	c.		THE	; (JSI	E (O F	E	E	GR	?ES	S	IC	N		•	•	•	•	•	•			•		•	-	36
	D.	;	PES	נס	LTS	5 (OF	F	A	CI	OF	t	A N	IA:	Ly	SI	S	•	•	•	•	•	•	•	•	•	•	47
	E.		RES	U)	LTS	5 () F	C	L	US	T	R	A	N.	ΑI	Y S	SIS	5	•	•	•	•	•	•	•	•	•	53
₹_	STIM	14	r B A	•	ק נ	D 1	F C	דח	T	•																		5 0

	λ-	REVI	EW	OF	THE	E.	SSE	AITN	LI	TE.	MS	•	•	•	•	•	•	•	•	59
	B.	CONC	LUS	5101	NS A	ND	R E	COM	en d	AT.	ION	S	•	•	•	•	•	•	•	62
APP EN DI	IX A:	: IN	PUI	C A 3	ALUE	s i	FOR	HUI	d IT.	IM	e ns	IOI	IAI	,						
		SC	ALI	ING	PR C	GR	AM I	KYST	•	•		•	•	•	•	•	•	•	•	64
APP EN DI	X B	F0	UR	DI	MENS	IO!	NAL	SPA	TI A	L	MAP.	PII	IG	OF	ı					
		PR	OF	ESS	ORS	POS	SIT	IONS	•	•	• •	•	•	•	•	•	•	•	•	65
APPENDI	X C:		-										_							
		PR	OF	2SS (ORS	203	SIT	IONS	•	•	• •	•	•	•	•	•	•	•	•	71
APPENDI	X D:														_					
		CO	M PC	JTE	R 50	RV	EY	• •	•	•	• •	•	•	•	•	•	•	•	•	81
LIST OF	REI	PEREN	CZS	5 ,	• •	•		• •	•	•		•	•	•	•	•	•	•	•	94
BIBLIC	RAPI	HY.	•	•			• •.		•	•		•	•	•	•	•	•	•	•	95
THTTTAT	. DTS	מו מידי: או מידי:	ריף וז	ron.	T.T.S	ነጥ .							_	_			_			96

I. INTRODUCTION

A. PURPOSE

The purpose of this thesis is twofold:

- To develop methodology that will help discover the important characteristics of instructor performance as perceived by each student group;
- 2. To develop user friendly software compatible with our IBM 3033 system that facilitates the data collection and processing in support of the foregoing.

The methods designed herein request proximity data or similarity/dissimilarity data on pairwise combinations of professors in the Operations Research department. Also, the respondents are requested to provide ratings on several bipolar scales of suggested instructor characteristics. The methods for discovering the dimensions or relationships that appear to characterize the professors utilize several statistical tools including multidimensional scaling, regression analysis, factor analysis and cluster analysis. The data used in the analysis comes from those students in the Operations Research curriculum graduating in March of 1985.

An interactive computer survey is designed to query the students on their perceptions of the teaching effectiveness of the instructors. Thus, data is input by the students during a twenty minute session on the 3278 terminal. Initially the student links to the software, and when finished, transmits his responses to a central file.

B. SUBJECT

The subject of this thesis deals with quantifying perceptions. Specifically, we would like to obtain an explanation as to why students perceive instructors as being similar or dissimilar and discover the dynamic factors that a particular class uses to discriminate among instructors. The multidimensional scaling technique uses the information from the survey to create a 'multidimensional map' of points. Each point represents the coordinate position of the objects under investigation, in our case, professors. Once this spatial plot is produced, it remains for the researcher to discover those factors that appear to cause the structural relationships.

Multiple regression analysis and factor analysis are two techniques commonly used to describe linear relationships among dependent and independent variables. Each method is given consideration here in attempting to interpret the spatial plot produced by the multidimensional scaling program, KYST [Ref. 1]. Additionally, cluster analysis is used to group the professors into disjoint clusters. This cluster information is presented to the students during exit interviews to help guide the researcher in his attempt to find the underlying relationships.

C. SCOPE

This thesis is presented in four major chapters excluding the introduction. The second chapter describes in detail the background of multidimensional scaling methods. A brief account of regression analysis, factor analysis and cluster analysis is given as well. The third chapter specifies the means by which the data was collected in the interactive survey. Chapter IV emphasizes the analysis of the data. Finally, Chapter V provides a summary of the salient points determined in the study.

D. A BRIEF SUMMARY

A four dimensional interpretation was emphasized in describing the data obtained from the computer survey and the SOF forms. These four factors included, 1) a studentinstructor interaction effect; 2) the degree to which a professor was perceived as being organized or prepared for a combined effect of grading policy, class: 3) required outside class and pace of the course; and 4) composite effect combining class size and the degree to which a course relied upon prerequisites. A high correlation appears to exist among those bipolar scales used in the current SOF form. Further investigation hopefully will lead to discovering other factors that will help describe teacher The results obtained in this study are not performance. meant to be predictive but explanatory. The value associated with an instructor for each characteristic may be regarded as his score on that dimension. Thus, rankings of instructors by characteristics are possible.

II. BACKGROUND

A. WHAT IS MULTIDIMENSIONAL SCALING?

Multidimensional scaling involves the problem depicting n points in multidimensional space such that the interpoint distances correspond in some manner to measured proximity data [Ref. 2: p. 1]. The proximity data can be similarities, dissimilarities, correlation coefficients or any other measure of association as perceived by a set of judges participating in an experiment. Multidimensional scaling techniques attempt to produce the structure or interrelationships among the n objects by assuming a direct correspondence between the measured proximity data, or dissimilarity data δ :, , in our case, and the interpoint distances d: . Several choices of multidimensional scaling exist, the difference being the assumed relationship between d_{ij} and d_{ij} . The ultimate product of multidimensional scaling (MDS) will be a spatial map that displays the association between the n objects under investigation. MDS has found considerable application in the social sciences, particularly in the realms of psychology, sociology, economics and education.

A significant point worth pursuing is this idea of correspondence between the proximity data \mathcal{E}_{ij} , and the distance data d_{ij} . A fairly simple method of analyzing a possible relationship would be to observe a scatter plot similar to the one given in Figure 2.1. The vertical Y axis of the scatter plot contains the measured dissimilarities d_{ij} , while the horizontal X axis shows the corresponding distances, d_{ij} , computed from the derived set of characteristic vectors.

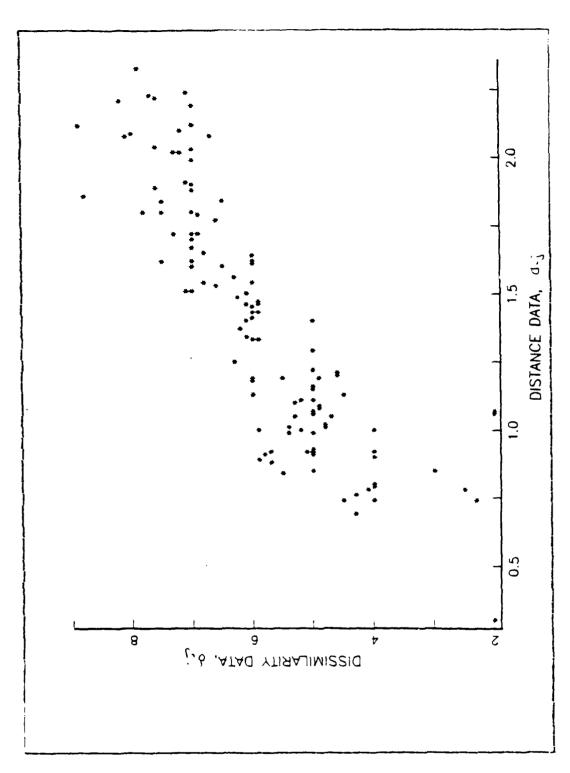


Figure 2.1 Scatter Plot of Distance vs. Dissimilarity Data

about the professors by having the students complete an interactive computer survey at a Naval Postgraduate School computer terminal with display screen. Although the data collection in this manner was not entirely free from its own brand of difficulties, it eliminated the requirement for any paperwork to be handed out or returned. All the results were automatically sent to the researchers computer storage at the completion of the survey. Also, the data was in a ready-to-use state by being contained on computer disk, and hence the need to transcribe results disappeared.

Unfortunately, there are numerous contingencies for which a computer programmer must plan in order to design a computer survey that is simple, thorough, and user-friendly. The interactive computer survey designed for this study served its purpose well. An example of this program, written in fortran, is included in Appendix D.

B. THE COMPUTER SURVEY

Several important requirements that had to be addressed in designing the interactive survey included simplicity, thoroughness and brevity. It was considered important to collect accurate responses and to limit the workload as much as possible. Each judge responded to one hundred-seventy items on the average. Even with this many questions to answer, each student appeared to have completed the survey on the order of twenty minutes. Even still, more work should be done to reduce the amount of information asked of each judge.

The nature of the computer survey progressed as follows. Each judge was required to link to the researchers computer disk, and once accessed, issue a command to run the executive program that drove the survey. Immediately, a panel of the names of the professors in the Operations Research

III. METHODOLOGY

A. LAYING THE FOUNDATION

The first step in this study to understand perceptions was to decide upon a control group of students from whom data would be obtained. In this particular instance, the judges were twenty-three Operations Research students from the section that graduates in March of 1985. The twenty-three students included two foreign nationals, two Marine Corps officers, four women naval officers and fifteen male naval officers all with various educational and career backgrounds.

The information that was to be gleaned from these students was simply this: How do professors in Operations Research department at the Naval Postgraduate School differ, and in what ways are they similar in teaching styles and methods? There were several methods available to obtain this information. Most simply, a hand written survey with many questions cald have been developed and handed to each student to complete and return. The decision was made to handle the data collection via a computer interactive survey in order to minimize the logistics and data manipulation problems associated with a hand written survey. logistics problem was not a great problem per se, it just meant that a hand written survey had to be distributed and collected with plenty of opportunity for the surveys to become misplaced. From a data manipulation point of view, the data collected from a hand written survey would almost certainly have to be recorded on computer in order to be able to use the results easily and quickly. As a result, the decision was made to attempt to collect the information

[Ref. 6: p. 38]. The three types of problems that result from uncertainties about the covariance matrix and the underlying causal structure are; 1) specific covariance matrices can be created by factor models with the same number of common factors but with different factor loadings; 2) specific covariance matrices can be created by factor models with different number of common factors; 3) certain covariance matrices can be created by factor analytic causal models as well as non-factor analytic causal models [Ref. 6: p. 38].

Two assumptions commonly made in factor analysis are the postulate of factorial causation and the postulate of parsimony. Basically, the postulate of factorial causation requires that the researcher show that the originally observed variables are a linear combination of some causal variables [Ref. 6: p. 43]. The postulate of parsimony allows the researcher to assume a factor model with a smaller number of factors, given that two factor models with different numbers of factors have the same covariance structure [Ref. 6: p. 44].

G. CLUSTER ANALYSIS

A final topic used to assist in this study is cluster analysis. Cluster analysis is a class of techniques that typically place objects into groups or clusters suggested by the data such that objects in a cluster tend to be similar to objects in the same cluster and dissimilar to objects in other clusters [Ref. 7]. The type of cluster analysis followed in this study is disjoint cluster analysis whereby objects may belong to one and only one cluster as opposed to hierarchical cluster analysis where one cluster might be contained within another.

dependent variable. The closer the value of R² is to 0, the more likely it is that the model is inappropriate in accounting for the variation in the dependent variable. The reasons for a low value of R² are several. For one thing, the relationship under investigation may not be a linear one. If this is the case, linear regression modelling is no longer a satisfactory method to use to describe the relationship. However, given that the relationship is truly a linear relationship, the reason for a low value of R² could be the result of specification error. What is meant by this is that the dependent variable for which an explanation is sought, is being explained by an inappropriate set or an insufficient number of independent variables.

The artwork in regression modelling as well as in alternative statistical modelling methods comes from being able to suggest (or divine) the correct explanatory variables. In this particular study, the explanatory variables used came from current student opinion forms and suggestions from previous students in the Operations Research curriculum.

F. FACTOR ANALYSIS

As mentioned before, factor analysis attempts to represent a set of observed variables in terms of a smaller set of hypothetical variables. The hypothetical variables are chosen to account for the covariation among the originally observed variables. The number of common factors present among the observed variables can be estimated from the rank of the adjusted correlation matrix.

Difficulties in factor analysis arise when the factor loadings are not known and have to be estimated from the covariance or correlation matrix. The problem is that given the correlation matrix for the observed variables is known, any one of many causal structures could have produced it

It is not always possible to determine if the local minimum is also the global minimum, but some techniques exist to help verify that this is so. For example, starting the minimization process from several different initial configurations and comparing the final solutions will indicate if the same local minimum is achieved. The final configuration with the best stress value is most likely the global minimum. There is nothing to guarantee that one will always achieve the global minimum, but this is a common problem typical of non-linear optimization problems. In any case, the configuration is only useful if in the end it makes sense and gives insight to the experimenter [Ref. 4: p. 119].

E. BULTIPLE LIBEAR REGRESSION

Once the multidimesional scaling algorithm computes the configuration with the lowest stress, the researcher would like to determine the specific dimensions that underlie the One way to do this is to assume that a data structure. linear relationship exists between a dependent variable and several independent variables. Many linear regression models assume that the proportion of explained variation of the dependent variable is the sum of additive effects of statistically significant independent variables [Ref. 5: p. Other regression models allow for interactive effects between independent variables. The dependent variable is said to be regressed over the independent variables. result of this regression process is the coefficient multiple determination, R2. The value of R2 indicates the amount of variation in the dependent variable explained by the independent variables. The value of R2 ranges between 0 and 1. The higher the value of R2 ,i.e., the closer it is to 1, the better the model explains or predicts the

D. THE MULTIDINENSIONAL SCALING ALGORITHM

Since the mathematical technique for determining the optimal configuration, and therefore optimal stress, is somewhat complicated, only a brief description of what is considered necessary will be described here. Suppose that t dimensions are selected to describe a configuration of n points. Then

$$(\mathbf{x}_{i_1}, \dots, \mathbf{x}_{i_{\tau}}, \dots, \mathbf{x}_{n_i}, \dots, \mathbf{x}_{n_{\tau}})$$

can be used to describe a particular configuration in multidimensional space. For this particular configuration, a specific value of stress exists. The overall objective is to make the stress value as small as possible. This turns out to be a minimization problem of multiple variables and is handled by the method of steepest descent. Specifically, the algorithm begins at an arbitrary configuration and attempts to improve itself by moving in the direction that improves or minimizes the stress value quickest. The direction of movement is known as the negative gradient and can be evaluated from the partial derivarives of the function

$$S=f(x_1, x_2, \dots, x_{n_s})$$

[Ref. 4: p. 118]. For example,

$$(-\partial S/x_{11},...,-\partial S/x_{1c},...,-\partial S/x_{0b})$$

is the negative gradient. Once the configuration reaches the point at which it can no longer improve in a particular direction, the new negative gradient is calculated and the process continues. Finally, when a configuration can no longer proceed in any direction with improvement, it has reached a local minimum. Hopefully, the local minimum is also the global minimum, but this is not necessarily true all the time.



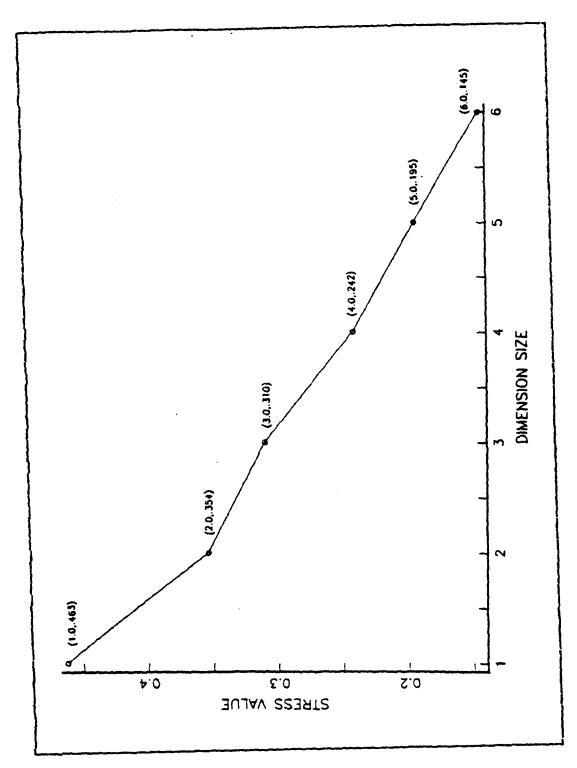


Figure 2.3 Plot of Stress vs. Dimension

are methods, however, which help to indicate why one choice of dimensionality would be more appropriate than others. The most obvious of these is to compare how stress, goodness-of-fit measure, improves as a function of dimen-One way to do this is to compute the best configuration for several dimensions and create a plot of stress vs. dimension to visually compare the results. It should be pointed out that the more dimensions one uses to explain or interpret the data, the lower the stress becomes. number of dimensions, t, exceeds the number of objects minus one, n-1, the stress will always be zero [Ref. 2: p. 16]. What one wants to look for is that dimension above which the stress improves only slightly. If the data is good, a noticeable elbow will show up in the plot to indicate the We were not so fortunate in our appropriate dimension. present study. Figure 2.3 illustrates a stress versus dimension plot.

Probably more than anything else, interpretability should be considered a key criterion to use in selecting the appropriate dimension for analysis. If it is possible to interpret the results of an MDS configuration in two dimensions more readily than in say three dimensions, even though the stress is lower in three dimensions, one should consider employing the two dimensional interpretation. A final criterion suggested by Kruskal [Ref. 2: p. 16], depends upon the accuracy of the data. If an independent estimate exists to corroborate error free or near error free data, then one is allowed to extract more dimensions than one would under more error prone conditions. When all is said and done, the choice of dimensionality rests largely upon the experience of the experimenter.

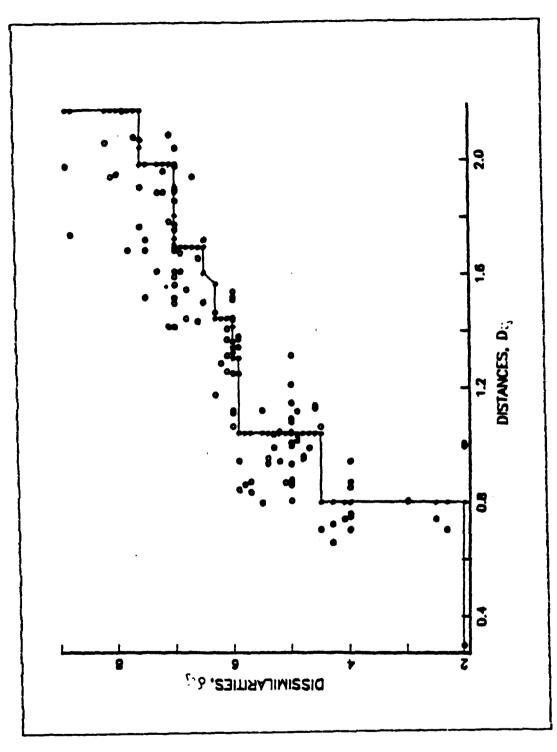


Figure 2.2 The Degree to which the Data do not Satisy the Monotonicity Requirement.

TABLE 1
Table of Stress Values According to Kruskal

STRESS VALUE	GOODNESS OF FIT
•20	2008
• 10	FAIR
•05	GOOD
• 0 25	EXCELLENT
0.0	PERFECT

Figure 2.2 illustrates an example of what we mean by a non-perfect match between the dissimilarity and the distance data. Here, the deviations measured along the horizontal distance axis d_{ij} , between the starred coordinates and the circular coordinates, indicate the degree to which this configuration does not meet the monotonicity requirement. The values \hat{d}_{ij} are defined to be those numbers measured from the horizontal X axis that minimize stress subject to the constraint of monotonicity [Ref. 2: pp. 8-9].

C. DIMENSIONAL REQUIREMENTS

The choice of how many dimensions are required to completely specify the output from the multidimensional scaling program is certainly not intuitively obvious. There

in greater than three dimensions becomes extremely difficult for anyone trying to discover the meaning of the groupings. The stress, or goodness-of-fit measure, which is described in the next section, is usually expected to reveal the best dimension for analysis.

B. GOODNESS OF FIT: THE STRESS

A performance indicator for each choice of t is needed. The customarily used function is known as the stress. Stress incorporates a fitting technique that measures the degree of nonmonotonicity between the dissimilarities S_{ij} , If a configuration of points and the distances d; . existed such that a perfect monotone relationship prevailed between the dissimilarity data and the distance data, then a perfect match would occur and the stress would be zero for that particular dimension size and all dimensions greater. Unfortunately, zero stress rarely if ever occurs naturally in data samples. The best choice then is to determine that configuration of points which minimizes the stress for each choice of dimension, t. The method used to determine stress uses least squares monotonic regression, suitably normalized to produce a non-dimensional value that indicates goodness of fit [Ref. 2: pp. 2-3]. The lower the value of stress, the letter the fit. Kruskal [Ref. 2: p. 3], has been able to associate a verbal description with some specific values of stress based upon his experience. These values are indicated in Table 1 . In almost every instance, by increasing the number of dimensions that describe the data, the value of the stress decreases. However, one generally anticipates that the amount of benefit associated with incrementing the dimensionality is marginally insignificant. In other words, a tradeoff exists between keeping the output in a lower dimension to make interpretation easier, if the stress improves only slightly.

In this study the dissimilarity values \mathbf{d}_{ij} and \mathbf{d}_{ji} were assumed to be the same (symmetric matrix), and the values \mathbf{d}_{ij} , were ignored. This results in a partial matrix with upper triangular or lower triangular form not including the main diagonal. The total possible pairwise comparisons are then n(n-1)/2.

The actual distance between professors i and j, denoted $d_{ij}^{\cdot \cdot}$, is calculated as a euclidian distance in the following manner for t dimensions

$$d_{i'_{j}} = \sqrt{(x_{i_{1}} - x_{j_{1}})^{2} + \cdots + (x_{i_{n}} - x_{j_{n}})^{2}}.$$

like the similarity/dissimilarity matrix, the end result is a matrix of distances such that $d_{ij} = d_{ji}$ and $d_{ii} = 0$. We point out here that although we have specified the euclidean distance as the method by which distances are computed in the computer algorithm, it is possible to substitute non-euclidean distances of the form

d
$$(x,y) = \left[\sum_{j=1}^{b} |x_{j} - y_{j}|^{r}\right]^{y_{r}}$$
 for $r \ge 1$.

In the field of mathematics, these distances are known as Minkowski r-metrics and are true distances in the sense that they satisfy the triangle inequality

$$\mathrm{d}_r\left(x,z\right) \leq \ \mathrm{d}_r\left(x,y\right) + \mathrm{d}_r\left(y,z\right) \,.$$

Euclidean distances and Minkowski r-metrics share many properties, however, they do differ when it comes to rotating the solution. When rotations are involved, any rigid rotation leaves euclidean distances unchanged. The only rigid rotations that leave non-euclidean distances unchanged are rotations that transform all permutations of coordinate axes into coordinate axes [Ref. 2: pp. 22-23].

Finally, the number of dimensions used to output the final mapping is not restricted in any way mathematically other than NT(N(N-1)/2. However, any visual interpretation

judges. Each professor can be thought of as a point in multidimensional space. If it takes t dimensions to accurately describe this multidimensional space, then the coordinate describing professor x would be

$$x_{i} = (x_{i}, ..., x_{i+1}).$$

For n professors the coordinate system that results looks like

$$x_{0} = (x_{01}, \dots, x_{05}, \dots, x_{04})$$
 $x_{i} = (x_{i1}, \dots, x_{05}, \dots, x_{04})$

Thus, the entire space contains a configuration of n points each of t components.

Each judge or student is asked to complete a survey that requires him to provide a value corresponding to how similar or dissimilar he perceives each pairwise combination of professors to be. The scale used in the survey associates the value 1 with the meaning very similar and the value of 9 with the meaning very dissimilar. In order to determine rather than impose the relationships between professors, the characteristics on which the professors are scored are not specified at this time [Ref. 3: p. 9]. The notation for dissimilarity data in this study is G_{ij} . This value represents the perceived dissimilarity between professor i and professor j. The end result of the data collection is a matrix of dissimilarity values for n stimuli that looks like the following,

It can be seen that an ascending pattern is created between distances and the dissimilarities. One might even suggest that the relationship is linear, and could be equation o£ the form by an Multidimensional scaling methods that use a formula to describe distance as a function of dissimilarities are known as metric MDS. Metric MDS uses the numerical properties of the proximity data to determine distances. Another means by which distances are created from dissimilarity data without using the numerical properties of the dissimilarity data is known as nonmetric MDS. Nonmetric MDS relies totally upon the rank ordering of the dissimilarities to produce the distance data [Ref. 3: p. 22]. One would normally expect small dissimilarities to correspond to small distances and large dissimilarities to correspond to large distances. Although this relationship is rarely a perfect one, the rank orderings of the dissimilarity data is usually enough to create a good fit. Shepard and Kruskal [Ref. 2: p. 2], have done a substantial amount of work in nonmetric MDS and this particular method will be followed in this study.

A review of some notation might be appropriate at this point. The n objects about which the investigator is trying to ascertain some fundamental relationship, can really be any set of stimuli. For example, one might be interested in discerning the perceived distances between political candidates with hopes of discovering what issues or dimensions really set them apart from each other in the minds of the one might be interested in discovering the Or, perceived distances between countries in order to explain how some countries might react in some political or economic situations. For this study, the n objects are the professors in the Operations Research department and we are interested in determining what factors cause the professors to be similar or dissimilar in the minds of a fixed set of

department would appear, and the judge would be asked to indicate those professors from whom he had taken a course. After selecting his own subset of professors, the judge was asked to rate each rairwise combination of professors in terms of similarity or dissimilarity of teaching style. the judge had observed n professors, this meant that a judge would have to respond to at least n(n-1)/2 prompts for this For this study, the sixteen professors are proximity data. identified by using the letters A thru P. The scale presented to the judge ranged from a value of 1 meaning very similar to a value of 9 meaning very dissimilar. The judges were not limited to integer responses, but real responses were restricted to one decimal place. It was assumed that the proximity scale was an interval scale meaning the distance in similarity or dissimilarity values between say values 2 and 3 was equal to the distance in dissimilarity between values 8 and 9.

Once all the proximity data had been collected, the judges were then asked to score the professors with respect to several bipolar scales. In the case where students had taken a professor for more than one course, the student was instructed to respond to the bipolar scales based on the last course taught by the professor. The scales used in the survey appear in Table 2 and were suggested by previous Operations Research students. The bipolar scales also ranged in value from 1 to 9. Once each judge completed the survey, his or her results were automatically sent to the researchers computer disk for subsequent evaluation.

In addition to the data collected from the computer interactive survey, information gathered from student opinion forms (SOF's) were used to try to interpret characteristics of the different professors. Only those student opinion forms from those classes taught by the professors selected in the interactive survey were considered. The

TABLE 2 Bipolar Scales Used in the Computer Survey

- 1. CLASS SIZE
- 2. THEORETICAL VS. APPLIED
- 3. GRADING POLICY
- 4. PACE OF COURSE
- 5. EFFORT REQUIRED CUTSIDE OF CLASS
- 6. COURSE RELIED UPON PREREGUISITES

bipolar scales used in current SOF forms appear in Table 3. One problem encountered in the evaluation of these forms dealt with maintaining the purity of the control group. For the most part, the SOF's were completed by the twenty-three students in the control group. However, there were some instances where other students either from other Operations Research sections or from other curriculums were included in the evaluation process. The information collected from the SOF's represented different scales upon which to measure teacher performance. The SOF data was originally converted to an interval scale on a range different from the scales used in the interactive survey. Because linear

TABLE 3 Bipolar Scales Used in the SOF Forms

- 1. COURSE ORGANIZATION
- 2. TIME IN CLASS SPENT EFFECTIVELY
- 3. INSTRUCTOR KNOWS WHEN STUDENTS DONT'T UNDERSTAND MATERIAL
- 4. DIFFICULT CONCEPTS MADE UNDERSTANDABLE
- 5. CONFIDENCE IN INSTRUCTORS KNOWLEDGE IN SUBJECT
- 6. FELT FREE TO ASK QUESTIONS
- 7. INSTRUCTOR PREPARED FOR CLASS
- 8. INSTRUCTORS OBJECTIVES MADE CLEAR
- 9. INSTRUCTOR MADE COURSE WORTHWHILE LEARNING EXPERIENCE
- 10. INSTRUCTOR STIMULATED INTEREST IN SUBJECT AREA
- 11. INSTRUCTOR CARED ABOUT STUDENT PROGRESS AND DID HIS SHARE IN HELPING TO LEARN

transformations of the form a+bx are allowed on interval scales, the scale used for the SOF's was changed to match the scale used in the interactive survey. In the case of each set of scales, a separate regression analysis and

factor analysis was done. One key parameter we were interested in measuring was the correlation between how the judges evaluated the professors overall performance at different times in the curriculum. SOF data was only available through the end of the summer quarter of 1984 (the end of the judge's sixth quarter). Since the judges completed the computer survey at the beginning of the eight quarter, only those professors taken through the end of the sixth quarter were evaluated. This meant that a few professors were not included in the final evaluation.

C. OUTPUT FROM MDS

The proximity or dissimilarity data obtained from the interactive survey was used as a direct input to a multidimensional scaling algorithm KYST, partially developed by Kruskal [Ref. 1: p. 1]. The proximity input values for this study appear in Appendix A. The output from the multidimensional scaling program includes visual plots or spatial maps depicting the professors positions in multidimensional space projected down to two dimensions for visual display. Also included as output are coordinates for each professor in multidimensional space. The task that remained was to define the variables that best explained the location of each professor.

One method available for determining what characteristics explain the orientation of the professors from the multidimensional scaling output is multiple linear regression. The median value from each bipolar scale is regressed over the coordinate positions of each professor. From the stress versus dimension curve it was decided to concentrate on a four dimensional interpretation, although three and five dimensional interpretations were considered also. The values of stress, the goodness-of-fit function, turned out

to be 0.249 for four dimensions and 0.293 for three dimensions. Neither of these values indicate a very good fit according to Kruskals' own personal experience. This large value of stress was an early indication that this linear model might not be appropriate in explaining teacher performance.

Figure 3.1 shows the resulting regression weights or direction cosines corresponding to each multiple correlation for the four dimensional solution. The direction cosines are regression weights normalized so that their sum of squares equals 1.0 for every scale [Ref. 3: p. 37]. For example, when regression weights of 0.4178, 0.8959, -0.1508, and -0.0026 are given to dimensions 1,2,3 and 4 respectively, the multiple correlation between the resulting coordinate positions and the respective bipolar scale is 0.581.

A bipolar scale will provide a good interpretation of a dimension when its multiple correlation coefficient is high. A value above .90 is desired. The values achieved in this study were low. Values of R² close to 0.5 were typical. Also a requirement for good dimensional interpretation is a high regression weight on the dimension it most nearly explains. The results obtained from the bipolar scales used in this study are examined in the next chapter.

D. OUTPUT FROM FACTOR ANALYSIS

Having looked at regression modelling as an approach to interpreting dimensions, factor analysis was also considered a possible means of identifying linear factors that would help describe teacher performance from the data sample. The statistical analysis package, SAS, was used to generate two separate factor analysis outputs. One factor analysis was completed for the bipolar scales associated with the computer survey and another was done on the additional bipolar scales from the SOF forms.

	ING SCALES		ION COSIN			CORRELATION
- 0-1	PUTER BIPOLAR SCALES	0141	U1 P2	D (M3	01M4	COEFFICIENT
l .	CLASS SIZE	0.3954	0.0190	0.9172	-0.0434	•262
?.	THEORETICAL VS.	0.2603	-0.8367	-0.4816	-0.0096	.510
3.	GRADING POLICY	0.3197	-0.6784	-0.3689	-0.5489	.414
٠.	PACE OF COURSE	0.2527	-0.5951	-0.4877	-0.5865	•453
5.	EFFURT REQUIRED OUTSIDE OF CLASS	0.1391	-0.9142	-0.3253	-0.1975	.376
6.	COURSE RELIED-UPON PREREQUISITES	0.0696	~0.3655	-0.5769	-0.7270	-501
SCF	SIPOLAR SCALES					•
7.	COURSE ORGANIZATION	0.5942	0.6474	-0.4223	0.2219	.502
8.	TIME IN CLASS SPENT EFFECTIVELY	0.6435	0.6118	-0.0025	0.4597	.491
9.	INSTRUCTOR KNOWS WHEN STUDENTS DON'T UNDER-STAND MATERIAL	0.9337	0.3301	0.0113	0.1375	-265
10.	DIFFICULT CONCEPTS MADE UNDERSTANDABLE	0.8412	0.1880	-0.4612	0.2103	.444
11.	CONFIDENCE IN INSTRUCTORS KNOWLEDGE IN SUB- JECT	0.2928	0.1632	0.6859	-0.6404	• 095
12.	FELT FREE TO ASK QUESTIONS	0. +872	-0.0887	0.0466	-0.1238	-405
13.	INSTRUCTOR PREPARED TO	0.7263	0.5747	-C.3012	0.2265	.447
14.	INSTRUCTORS OBJECTIVES MADE CLEAR	0.4178	0.8959	-0.1508	-0.0026	-561
15.	INSTRUCTOR MADE COURSE MORTHWMILE LEARNING EXPERIENCE	0.7065	0.4218	-0.4327	-0.3684	-478
16.	INSTRUCTOR STIMULATED INTEREST IN SUBJECT AREA	0.6352	0.2174	-0.6073	-0.4245	-298
17.	INSTRUCTOR CARED AROUT STUDENT PROGRESS AND DID HIS SMARE IN HELP- ING TO LEARN	0.8310	0.2991	-0.4143	-0.2193	-532

Figure 3.1 Regression Weights for the Four Dimensional Solution.

Initially, a correlation matrix was produced from the raw input data. Additionally, the common factors and the factor loadings for each observed variable or bipolar scale was produced. Orthogonal rotations were effected to produce simple structure. A total of two common factors were created from the bipolar scales of the interactive survey, and one common factor was produced from the SOF data. The specifics of the factor analysis output are discussed in the next chapter.

E. OUTPUT FROM CLUSTER ANALYSIS

As a final measure, a disjoint cluster analysis was performed on the MDS data. The clustering routine, Fastclus, was available from the statistical analysis package, SAS. The number of clusters into which the group of instructors were subdivided was specified by the researcher to range from 2 to 6. Membership in a particular cluster was determined based upon the distance from each professors position to the mean value of the cluster. The output from the cluster analysis included identification of the cluster to which each professor belonged.

IV. DATA ANALYSIS

A. INTENT OF THE ANALYSIS

The scope of this chapter will be to analyze the results obtained from the completed interactive survey in the context of multiple linear regression and stepwise regression, factor analysis and cluster analysis. Additionally, information gathered from student opinion forms (SOFs), will be evaluated in so far as what characteristics or bipolar scales appear to have been most important in describing students perceptions of teacher performance.

An issue that requires explanation before the analysis begins concerns a vital assumption made dealing with the scale of the data. Specifically, can an artitrarily chosen numerical scale with fixed upper and lower bounds enable correct statistical inference from the data sample? study, we provided the judges with a numerical scale ranging in value from 1 to 9. The judges were allowed to rate each professor in every category with respect to this scale. essence we are imposing an interval scale, with equally spaced intervals. Let's consider a judge's response to the question of grading policy. It may be that the judges can rate the different objects, in our case professors, at best on an ordinal scale. The judge may be able to say that professor A is a harder grader than is professor B, but not how much harder. We are assuming that the judges, when responding to these bipolar scales, realize that we are infering an interval scale on their responses. that when they complete the survey, that they realize that each integer value on the scale divides the scale into equal intervals. We assume that a judge will rate each professor knowing that the distance between say a score of 3 and 4 is equal to the distance between a score of 5 and 6. We find ourselves doing this in order to follow the example of Kruskal as closely as possible and because the statistical methods used to evaluate the data require at least an interval scale. Given that we are assuming an interval scale, we feel comfortable in transforming the data with any linear transformation of the form a + bx. The major point being made here is that the researcher should keep in mind the scale of the data when interpreting the significance of the output.

B. WHAT DID WE LEARN FROM MDS?

As mentioned in Chapter II, multidimensional scaling attempts to determine the structural relationships between n objects from a matrix or halfmatrix of proximity data. A major result of the process is the spatial mapping of the n objects, usually projected down to the planes of each pair of dimensions for easy visual interpretation. The final configuration of points represents the best fit of the n objects according to the stress criterion. Table 4 contains the final configurations for all sixteen professors in four dimensions.

In order to determine which dimensionality scheme best suggests the characteristics that set the professors apart from one another, it helps to review the spatial maps created from the data. Appendices B and C contain the spatial plots of the sixteen professors for four and five dimensional solutions. Each pairwise combination of axes is plotted against each other. This spatial orientation can sometimes suggest from mere inspection those characteristics that cause some professors to be more alike than others. However, we do not usually rely upon visual inspection

TABLE 4
Final Configuration for the 16 Professors in 4 Dimensions

1 1

PRO	FES SOR	DIM. 1	DIM. 2	CIM. 3	DIM. 4
1.	A	-0.737	0.249	0.482	0.150
2.	В	1.209	0.069	-0.517	0.172
3.	С	-0.359	-0.207	-0.430	0.094
4.	D	-0.648	-0.382	-0.093	0.566
5.	6	-0.724	-0.509	0.314	-0.113
6.	F	0.639	0.267	0.042	-0.056
7.	G	-0.706	-0.085	-0.154	-0.416
8.	Н	0.450	-0.574	0.265	-0.279
9.	I	-0.310	0.642	-0.306	0.434
10.	J	-0.252	0.364	0.312	-0.336
11.	K	1.328	-0.205	0.197	-0.030
12.	L	-C.923	-0.223	-0.311	-0.370
13.	M	0.773	0.391	0.775	-0.113
14.	N	-0.047	-0.254	0.477	0.381
15.	Э	-C.159	1.209	-0.611	-0.104
16.	ρ	0.517	-0.693	-0.743	-0.030

alone. Very often a plot indicating how stress improves as a function of dimension gives the dimensional interpretation. Figure 4.1 is such a plot for the data collected in this study. It can be seen that a one dimensional interpretation yields a very high stress value of 0.463. This would suggest that a one dimensional interpretation alone would be inappropriate. We would like a noticeable elbow to occur in the stress vs. dimension plot, for this normally indicates the most suitable level of interpretation. We observe that this plot does not exhibit the noticeable elbow. Instead, the slope of the curve decreases gradually and we are left to look for other means to help determine dimensionality.

Kruskal and Wish offer an alternate method or rule of thumb in choosing dimensionality [Ref. 3 p. 34]. suggest that the number of stimulus objects minus one, in our case fifteen, should exceed four times the dimension chosen for interpretation. This would offer a choice of dimension no greater than 3.75. They caveat this statement by saying that this rule has only been found to hold for three dimensions, and that further study is needed to see if it is appropriate for higher dimensions as well. We chose to emphasize a four dimensional interpretation, however a three and five dimensional interpretation were considered also.

C. THE USE OF REGRESSION

Once the choice of dimensionality had been made, the next task was to determine which characteristics represented those dimensions best. To do this, we decided, as do Kruskal and others [Ref. 3: pp. 35-36], to use multiple linear regression as a means of clarifying this issue. Again, we reiterate that a separate regression analysis was conducted for the scales used in the computer survey as well



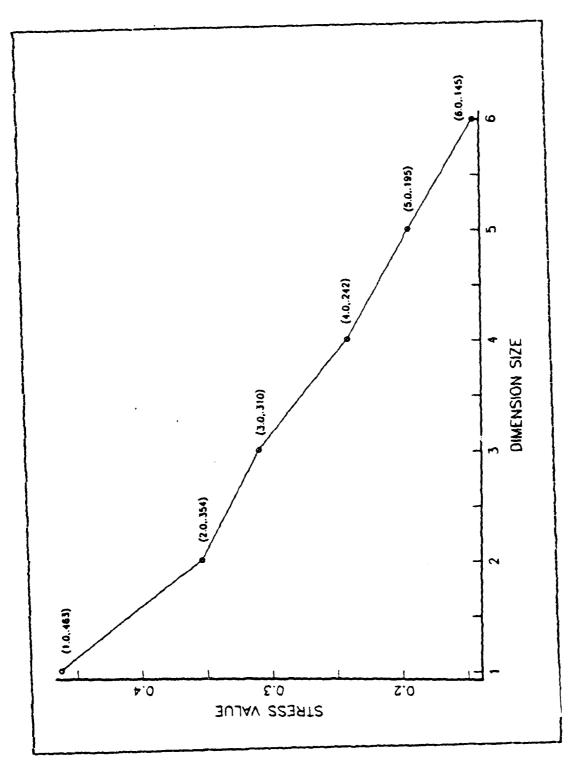


Figure 4.1 Stress vs. Dimension Plot

as the scales obtained from the SOF forms. Specifically, we regressed the median value of each bipolar scale over the coordinates of each professor, and recorded a multiple correlation coefficient. If the value of the multiple correlation coefficient was high, i.e., close to 1, then we felt inclined to believe that this scale was important in distinguishing professors. If the value of the multiple correlation coefficient was low, i.e., close to 0, then that particular scale was not perceived as being important.

Tables 5, 6 and 7 illustrate the two sets of bipolar scales used in the study, the corresponding normalized regression weights or direction cosines, and the multiple correlation coefficients associated with each scale for dimensions 3, 4 and 5. It can be seen that for the most part, the multiple correlation coefficients hover near 0.5 and typically increase as the the dimension increases. Figure 4.2 depicts the changes in the multiple correlation coefficient for each bipolar scale as the dimension for interpretation changes. In the table, bipolar scales 1 thru 6 refer to the scales from the computer survey and bipolar scales 7 thru 17 refer to those scales from the SOF form.

Since none of the scales exhibited truly high correlation coefficients, we chose those that had the highest values and used them to interpret the dimensions in our study. The regression analysis on the computer survey scales suggested that these scales were inappropriate indicators for this set of judges. For the four dimensional analysis, we see that the bipolar scales 'theoretical vs. applied course' and 'course relied upon prerequisites' have the highest correlation coefficients for that group of scales. Specifically, the correlation coefficients are .510 and .501 respectively. The scale 'applied vs. theoretical course' loads heavily on dimension 2 with a normalized regression weight of -0.8367. Thus, it would seem that the

TABLE 5

Regression Weights and Multiple Correlation
Coefficients for the Bipolar Scales in 3 Dimensions

71)S R AT	TTIVE POLES OF NOR	MAĻĮZEDE	EGRESSION ICN COSIN	L_CCEPFIC:	ENTS
	PUTER BIPCLAR SCALES	OIR ECT			COEFFICIENT
ı.	CLASS SIZE	-0.3830	DIM2	01.43	
2.	THEORET ICAL VS.	-0.2557	0.0124	0.7237	-245
-	APPLIED	-0.5231	-C.7464	-0.5144	•557
3.	GRACING POLICY	-0.3794	-C. a005	-C.7039	•313
4.	PACE OF COURSE	-0.2970	-C.5141	-0.8047	•338
5.	EFFORT REQUIRED OUTSIDE OF CLASS	-0.1553	-0.7963	-0.5846	•313
6.	COURSE RELIED-JPCH PREREQUISITES	-0.0859	-C.3054	-0.9483	•329
SCF	BIPCLAR SCALES				
7.	COURSE OF GANIZATION	-0.6138	C.7432	-0.2731	•476
8.	TIME IN CLASS SPENT	-0.7417	C-6238	0.2464	.428
9.	INSTRUCTOR KNOWS WHEN STUDENTS DONT UNCER- STAND MATERIAL	-0.9082	0.4038	0.1098	-235
10.	DIFFICULT CONCEPTS MADE UNDERSTANDABLE	-0.0633	0.2921	-0.4115	•442
11.	CONFIDENCE IN INSTRUCTORS KNOWLEDGE IN SUBJEC	-0.2878	0.0098	0.9577	•376
12.	FELT MES TO ASK	-0.2975	-C.0345	0.3614	•394
13.	INSTRUCTOR PREPARED FOR CLASS	-0.7567	0.6372	-0-1461	-407
14.	INSTRUCTORS OBJECTIVES MADE CLEAR	-0.4244	C.8983	0.1142	-503
15.	INSTRUCTOR MADE COURSE WORTHWHILE LEARNING EXPERIENCE	-J. 7098	C. 5354	-0.3918	•463
16.	INSTRUCTOR STIMULATED INTEREST IN SUBJECT AREA	-0.6470	C.3921	-0.0539	•239
17.	INSTRUCTOR CARED ABOUT STUDENT PROGRESS AND DID HIS SHARE IN HELPING TO LEARN	-0.3042	0.4645	-C.3707	• 5 2 7

whom the workload was a concern to the judges. Professors B, H, K, I, and P all have high median factor scores with respect to this common factor. Factor 2 might represent a composite effect between the scales 'class size' and 'course relied upon prerequisites'. Professors B, I and N had high factor scores with respect to this indicator. Factor 3 encompasses a general student-professor interaction effect. Most of the professors had the same spread of factor scores except for professor K. Here the judges exhibited a higher level of controversy for this characteristic.

E. RESULTS OF CLUSTER ANALYSIS

A final means of looking at the groupings of professors focused on a cluster analysis. In this technique, professors who were perceived to be similar to one another were grouped together in the same cluster. Other professors were likewise grouped in other disjoint clusters so that no professor belonged to more than one cluster. The professors were assigned to clusters based upon their interpoint distance from the cluster means. An initial cluster seed is selected and the iterative process continues until the observations become stable, i.e., each observation settles down into a steady state cluster. It remains for the researcher to decide upon the number of clusters that best describe the groupings of professors. One strategy that was employed in determining the appropriate number of clusters resulted from interviews with the students. Tables 13 and 14 display the clusters to which each professor belonged from the four and five dimensional solutions.

TABLE 12 Table of Factor Analysis Results on SOF Data

SOFI=COURSE ORGANIZATION
SOFZ=TIME IN CLASS SPENT EFFECTIVELY
SOFJ=INSTRUCTOR KNOWS AMEN STLOENTS DON'T UNCERSTAND MATERIAL
SOF4=DIFFICULT CONCEPTS MADE UNCERSTANDABLE
SOF5=EQUALIDENCE IN INSTRUCTORS KNOWLEDGE IN SUBJECT
SOF5=FELT FREE TO ASK QUESTIONS
SUFFT=INSTRUCTOR SOFFRAMED FOR CLASS
SOFF=INSTRUCTORS OBJECTIVES MADE CLEAN
SOFFQ=INSTRUCTOR MADE COURSE MORTHWHILE LEARNING EXPERIENCE
SOFTO=INSTRUCTOR STIMULATED INTEREST IN SUBJECT AREA
SOFIO=INSTRUCTOR CARED ABOUT STLOENT PROGRESS AND DID HIS SHARE IN
MELPING TO LEARN

CORRELATION MATRIX

	SOF 1	SOF 2	SQF 3	SCF4	SOFS	sofo	SCF7	50F ಕ	SOF	SOFIO	SOFIL
SOFI	1.00	0.70	0.60	0.68	9.42	0.49	0.68	0.69	0.69	0.57	0.05
SCF2	9.79	1.00	0.62	0.67	0.43	0.43	0.60	0.59	0.70	0.59	0.60
SQF 3	0.60	0.62	1.00	0.72	0.42	0.54	0.5a	0.52	0.66	0.57	0.72
SCF.	0.68	0.67	0.72	1.00	0.43	0.55	0.62	0.55	0.70	0.58	0.70
SOFS	0.42	0.43	0.42	0.43	1.00	0.37	0.48	0.15	0.50	0.44	0.46
SOF6	0.49	0.43	0.54	0.55	9.37	1.00	0.57	0.44	0.53	0.46	0.61
SQF 7	0.63	9.60	0.58	0.62	0.48	0.57	1.00	0.57	0.63	0.55	0.66
SOF8	0.69	9.59	0.52	0.55	0.35	0.44	0.57	1.00	0.60	0.50	0.58
SQF9	0.69	0.70	0.60	0.70	0.50	0.53	0.63	0.60	1.00	0.74	0.70
50F 10	0.57	0.59	0.57	0.50	0.44	0.46	0.50	0 - 50	0.74	(.00	0.59
SOFII	0.65	0.60	0.72	0.74	0.46	0.61	0.66	0.58	0.70	0.59	1.00

FACTOR	PATTERN	\$	FIGENVALUES DE		ELATION PAGE : L.		
FAC	TOR L	3	707-6- 7110	.,,,,,,			
		\$		1	2	3	4
SOFI	0.83906	*	EIGENVALUE	6.75680.	72500.578	60.5928	
		*	DIFFERENCE	6170.6	0.0464	0.0858	0-1046
SOF 2	0.80779	*	PROPERTION	0.0179	0.0659	0.0617	0.3539
		3	CUMULATIVE	0.6179	0.6838	0.7455	0.448
50F 3	0.41009						
		*		5	5	7	9
SCF4	0.84420	*		0.4886	3.3862	0.3430	1085.0
		*	DIFFERENCE	0.1021	3.0432	0.0568	0.0310
SUFS	0.59563	*	PROPERTION	0.0444	0.3351	0.0312	0.0260
		\$	CUMULATIVE	0.3438	U.8789	0.9101	0.9361
SOF6	0.68709	*					
		*		9	ιo	1 1	
50F 7	0.0055	3	EIGENVALUE	0.2552	0.2356	0.2124	
		*	DIFFERENCE	0.0196	0.0232		
SOF8	0.74319	*		0.0232	0.0214	0.0193	
		*	CUMULATIVE	0.9593	0.9807	1.0000	
SOF9	0.87031	*					
		*					
SOFIO	0.76053	*					
		\$					

SOFII

0.84586

TABLE 11 Table of Factor Analysis Results on Survey Data

SCALE 1= CLASS SIZE
SCALE 2= APPLIED VS. THECHETICAL COURSE
SCALE 3= JRADING POLICY
SCALE 4= PACE OF COURSE
SCALE 5= EFFORT REQUIRED OUTSIDE CLASS
SCALE 5= COURSE RELIED UPON PHÉREGUISITES

CORRELATION MATRIX

	SCALE 1	SCALE 2	SCALE 3	SCALE 4	SCALE 5	SCALE 0
SCALE I	1.0000	-0.1327	0.1800	0.3647	0.0469	-0.2815
SCALE 2	-0.1327	1.0000	9.3110	0.2671	3.1931	0.2763
SCALE 3	0.1800	0.3110	1.0000	0.5124	0.5104	0.3357
SCALE 4	0.0647	0.2671	0.5124	1.0000	0.5751	0.4925
SCALE 5	0.0469	0.1931	0.5104	0.5751	1.0000	0.5040
SCALE 5	-0.2815	0.2763	0.3357	0.4520	0.5040	1.0000

FACTOR PATTERN

	NO HO1	ATION	ORTHOGONAL :	OFFEGGONAL ROTATION		
	FACTOR L'	FACTOR 2	FACTOR 1	FACTOR 2		
SCALE 2 SCALE 3 SCALE 3 SCALE 4 SCALE 5 SCALE 6	-0.02185 0.46519 0.77483 0.30453 0.82597 0.72015	0.71926 -0.30547 0.32461 0.11096 0.13145 -0.41322	0.83506 0.80215 0.83442	0.35614 -0.43299 0.00612 -0.12697 -0.12697 -0.50420		
SIGENVALUES	OF THE CORR	ELATION MATRIX	: TOTAL =5.00000	AVE RAGE =	1.30000	

ELGENVALUE OLFFERENCE PROPORTION CUMULATIVE	2.0344 1.4347 0.4474 0.4474	2 1.2447 0.4136 0.2083 0.0557	3 Q.d361 Q.J379 Q.L393 Q.7950	4 0.4953 0.0952 0.0931 0.8761	5 0.4032 0.0749 0.0572 0.9453	0.3283 0.3547 1.0000
--	--------------------------------------	---	---	---	---	----------------------------

separate factor analyses were conducted, one on each set of bipolar scales. Each will be discussed separately.

The factor analysis conducted on the six bipolar scales used in the computer survey yielded the results shown in Table 11 . In addition to the correlation matrix, the unrotated factor loadings and the orthogonally rotated factor loadings appear in the table. Variables with factor loadings that are close numerically suggest a common interaction or measure. It seems as though two common factors are present in the six variables based upon the factor loadings. The first factor explains 44 percent of the variation in the This factor seems to combine the affect of 'grading policy', 'effort required outside class', and 'pace of course'. The second factor appears to be a composite effect of 'class size' and 'course relied upon prerequisites'. scale 'class size' has a high positive factor loading whereas the scale 'course relied upon prerequisites' fairly high negative loading. This would seem to make sense since those classes taken early in the curriculum tended to be large and the earlier courses did not usually require a significant amount of prerequisite courses.

The results of the factor analysis on the SOF data yielded the correlation matrix and factor loadings in Table 12. From this factor analysis, we see that only one common factor accounts for the variance in the data. This is reasonable since most of the bipolar scales from the SOF forms are highly correlated. This factor could describe the student-professor interaction effect discussed earlier.

Figures 4.3, 4.4, 4.5 illustrate boxplots of factor scores for each professor for all three factors. Factor 1 again is an indicator of the combined effect of 'grading policy', 'pace of course', and 'effort required outside class'. It might be condensed into a general workload index with a high factor score indicating those professors for

TABLE 10

Table of Values for R² Due to High Multicollinearity

A CHECK FOR MUTICOLLINEARITY ANONG INDEPENDENT VARIABLES RESULTED IN THE FOLLOWING VALUES OF R-SQUARED.

COMPUTER BIPGLAR SCALES

DEPENDENT VARIABLE SESSESSESSESSES CLASS SIZE	RESULTING R-SQUARED
THEORETICAL VS. APPLIED	0.245
GRADING POLICY	0.951
PACE UF COURSE	0.978
EFFORT REQUIRED DUTSIDE CLASS	0.826
COURSE RELIED UPON PREREQUISITES	198.0

SOF	SIPOLAR	SCALES
-----	---------	--------

30. 31. 004. 30.003	
DEPENDENT VARIABLE SISSISSISSISSISSI COURSE ORGANIZATION	RESULTING R-SQUARED
TIME IN CLASS SPENT EFFECTIVELY	0.941
INSTRUCTOR KNOWS WHEN STUDENTS CON'T UNDERSTAND MATERIAL	0.905
DIFFICULT CONCEPTS MADE UNDERSTANDABLE	0.947
CONFIDENCE IN INSTRUCTORS KNOWLEDGE IN SUBJECT	0.762
FELT FREE TO ASK QUESTIONS	0.941
INSTRUCTOR PREPARED FOR CLASS	0.963
INSTRUCTORS OBJECTIVES MADE CLEAR	0.848
INSTRUCTOR MADE COURSE AGRITHMALLE	0.986
LEARNING EXPERIENCE	
INSTRUCTOR STIMULATED INTEREST IN SUBJECT AREA	0.930
INSTRUCTOR CARED ABOUT STUDENT PROGRESS AND OLD HIS SHARE IN HELPING TO LEARN	0.980
DEFEIO IN CEANI	

TABLE 9
Output from Stepwise Regression Procedure

RESULIS FROM STEPAISE REGA		TI AP SCALES	. EBOM (NT	EDACTIVE
SURVEY ON INSTRUCTOR OVERA			, , , , , , , , , , , , , , , ,	% OF
ORDER IN WMICH VARIABLE ENTERED THE MODEL	REGRESSION COEFFICIENT	STANDARD ERROR	T-VALUE	VARIATION EXPLAINED
THEORETICAL VS. APPLIED	0.214	0.367	0.544	0.044
GRADING POLICY	-0.517	1.401	-0.368	0.016
EFFORT REQUIRED OUTSIDE CLASS	0.485	0.647	-0.750	0.024
PACE OF COURSE	2.392	3 - 225	0.742	0.012
COURSE RELIED UPON PRE- REQUISITES	-9.483	0.844	-0.573	0.041
CLASS SIZE				100.0
X OF INSTRUCTOR OVERALL !				0.135
RESULTS FROM STEPHISE REC		POLAR SCALE	S FRCM SC	F FORMS
ON INSTRUCTOR OVERALL FE				% OF
GROER IN WHICH VARIABLE ENTERED THE MODEL	REGRESSION COEFFICIENT	STANDARD Error	T-VALUE	VARIATION EXPLAINED
COURSE ORGANIZATION	1.070	0.411	2.605	0.737
INSTRUCTOR KNOWS WHEN STUDENTS UNDERSTAND WATERIAL.	1.234	0.224	5.498	0.067
FELT FREE TO ASK QUES- Tions	-1.819	0.339	-5.363	0.036
CONFIDENCE IN INSTRUCTOR KNOWLEDGE IN SUBJECT	\$ 2.062	0.440	4.691	0.031
INSTRUCTOR STIMULATED IN ABRA TOBLENS NI TERES	0.415	0.416	-0.996	0.015
TIME IN CLASS SPENT EFFE	C1.000	0.250	-2.859	0.031
INSTRUCTOR CARED ABOUT S DENT PROGRESS AND DID M SMARE IN HELPING ID LEA	15	0.629	2.444	0.020
INSTRUCTOR MADE COURSE WORTHWHILE LEARNING EXPERIENCE	-1.795	0.879	-2.041	0.033
INSTRUCTOR PREPARED FOR CLASS	0.679	0.400	1.696	0.00*
DIFFICULT CONCEPTS MADE UNDERSTANDABLE	0.575	0.340	1.691	0.011
INSTRUCTORS OBJECTIVES W		0.227	0.470	0.001
3 OF INSTRUCTOR OVERALL				

multicollinearity. Multicollinearity simply means that one or more so called independent variables are highly correlated with another independent variable or is a linear combination of a number of the independent variables. The problem with high multicollinearity is that the estimates for the regression coefficients become unreliable from one sample to the next. Our confidence in our ability to determine the effect of an independent variable withers. To show that high multicollinearity exists, we need to regress each independent variable over all the other independent variables to see if any are a linear combination of the others. Table 10 shows the values of R² obtained by regressing each independent variable over the others for both models.

Several options are available when confronted with high multicollinearity as we were in this study. One solution is to increase the sample size. This turned out not to be a useful alternative since our sample size was fixed. Another strategy is to combine several variables that are highly correlated into a single indicator as long as it makes sense. This is possible for several scales on the SOF form which are highly correlated. A third alternative is to discard those variables which are linear combinations of the others and are the cause for the high multicollinearity. After discarding the offending variables, a new regression equation can be created and a check for statistical significance made anew.

D. RESULTS OF FACTOR ANALYSIS

Factor analysis supposes that some common factors smaller in number than the originally observed variables, account for the covariation of the originally observed variables. Factor analysis assumes a linear causal relationship similar to linear regression analysis. For this study, two

TABLE 8

Median Values of Overall Teaching Performance for the Sixteen Professors

THE FOLLOWING SCORES FOR OVERALL PERFORMANCE ARE BASED ON A SCALE OF 1 TO 9 WITH 1 BEING A HIGH SCORE ON CYPRALL PERFORMANCE AND 9 BEING A LOW SCORE.

GROFFSSOR	SCORE FROM SUF DATA	SCOPE FROM COMPUTER SUFVIY
8	3	7
С	3	3
0	2	4
E	1	2
F	3	5
G	2	2
н	3	5
I	3	4
J	3	4
K	5	8
L	1	2
M	1	6
N	3	4
C	5	6
P	2	6



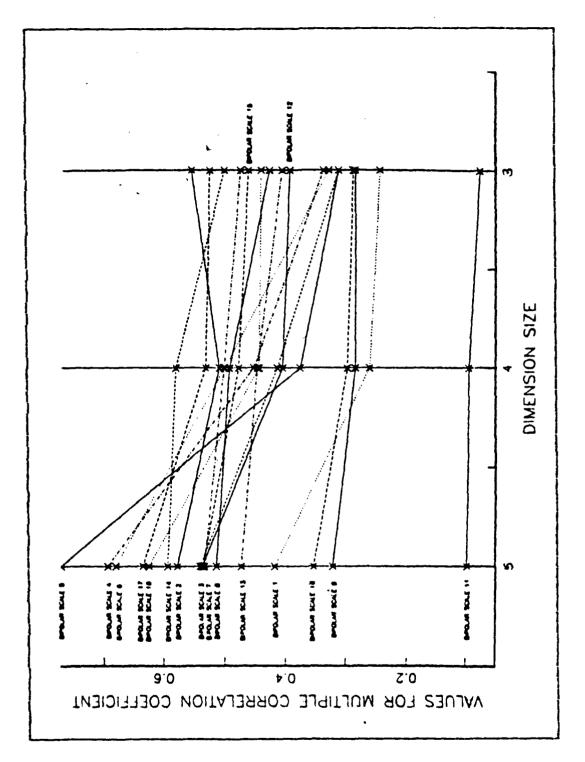


Figure 4.2 Changes in the Value of the Multiple Correlation Coefficient as a Function of Dimension.

Stepwise regression was utilzed in order to determine which scales or independent variables explained the greatest proportion of variance in teacher performance. The function STREG, was used to compute the order in which the independent variables were to enter into the regression The output from STREG is displayed in Table 9 for both the six scales asked in the computer survey as well as the scales from the SOF forms. The output indicates the order in which the variables entered the model, the coefficients associated with each independent variable, the stanerror associated with each coefficient, corresponding t-value and the proportion of the variation of the dependent variable accounted for by the independent variable. We see that the coefficient of multiple determination, R2, is low for the six bipolar scales used in the computer survey. In all, these scales account for only 13.8 percent of the variation in the dependent variable, overall instructor performance. However, the stepwise regression performed on the eleven bipolar scales from the SOF forms indicate a coefficient of multiple determination of .986. This set of scales explains more of the variation in the judges responses to overall instructor performance than does the previous set of scales. In particular, 'course organization' appears to have a significant impact on students perception of teacher performance since it accounts for over 73 percent of the variation alone.

One problem that concerned us dealt with the fact that for the SOF data, even with a value of R2 equal to .986, most of the independent variables were statistically insignificant. Even the scale 'course organization', which accounted for 73 percent of the variation in overall performance, proved to be statistically insignificant at the 0.05 level. A high value of R2 and statistically insignificant variables usually is symptomatic of high

TABLE 7

Regression Weights and Multiple Correlation Coefficients for the Bipolar Scales in 5 Dimensions

POSITIVE POLES NORM OF RATING SCALES		EGRESSION		ENTS	C C30€ L	ATION
COMPUTER BIPOLAR SCALES	•				COEFFI	CIENT
1. CLASS SIZE	0.2599	-0.0612 01M2	0.6034	71 Ma -U. 4174	91M5 -0.6250	.415
2. THEORETICAL VS. APPLIED	0.1920	-0.5889	-0.4225	0.3954	0.5372	.578
3. GRADING POLICY	0.2073	-0.5518	-0.3<09	-0.350?	-0.4533	·5 • 1
4. PACE OF COURSE	0.1653	-0.4887	-0.4673	-0.0840	-0.7129	. 594
5. ERFORT REDUTRED BUTSIDE CLASS	0.0554	~0.5912	-0.3543	-0.4 173	-0.5712	.774
6. COURSE RELIED UPON PREHEGUISITES	7.0461	-0.3544	-0.6669	0+11#5	-0.6429	•680
SUF SIPOLAR SCALES						
7. COURSE ORGAN- LEATION	0.5923	C.5705	-0.4471	-0.2393	-0.1373	. 5 34
A. TIME IN CLASS SPENT EFFECTIVELY	0.5978	0.5444	-0.2139	-0.1980	0.0893	-514
9. INSTRUCTOR KNOWS WHEN STUDENTS DON'T UNDERSTAND MATERIAL	3.8279	U. 1494	-0.3035	-3.3379	-9.2931	. 321
10.01FF1CULT CONCEPTS MADE UNDERSTANDABLE	0.5050	U - 04 Q9	-0.5058	-0.4931	-0.4011	• 6 2 5
II.CONFIDENCE IN INSTRUCTURS KNOWLEDGE IN SUBJECT	0.1193	U.J47t	0.4507	J.3529	-0.7333	. U 9B
12. FELT FREE TO ASK QUESTIONS	0,4480	-0.1609	-0.2297	-0.4110	-9.5763	.537
13.INSTRUCTOR PREPARED FOR CLASS	0.7150	0.4724	-0.4223	-0.2364	-0.1025	.473
14. INSTRUCTORS DEJECT TIVES MADE CLEAR	0.4444	0.3517	-0.2445	-0.0274	-0.1285	.544
IS.INSTRUCTOR MADE COURSE WORTHWILE LEAPNING EXPERIENCE	0.6543	0.3145	-0.5240	-0.15<9	-0.4143	.536
LATEU RETRIMU- LATEU INTEREST IN BUGJERAS TOBUG	0.5004	0.1206	~0.6331	0.4832	-0.1123	.353
17.175TRUCTUP CARED AMOUI STUDENI PRU- GRESS AND DID HIS SMAPE IN MELPING TU LEARN	0.6754	0.1565	-0.4400	-0.1634	-0.5003	•615

 $\mathbf{77}$

felt free to ask questions: 4)instructor made course a worthwhile learning experience and 5) instructor cared about student progress and did his share in helping to learn. Dimension 2 seems to describe information concerning how instructors are perceived as being organized or prepared for their course. The scales with high multiple correlation coefficients that load heavily upon this dimension are 1) course organization; 2) time in class spent effectively and 3) instructors objectives are made clear.

In addition to the bipolar scales used for the interactive survey and the SOF forms, each judge was asked to provide a rating of overall teaching performance for each The median values for each professor were professor. obtained and are tabulated in Table 8. Although we have kept the analysis of the interactive survey separate from the SOF data, we were interested in the correlation between professor's overall performance judged on two separate occaisions. The first occaision occurred when the judge completed the SOF form for the course taught by the professor. The second occaision was in conjunction with the interactive survey. The correlation between ratings of overall performance for the professors was .58, lower than expected. Suggestions as to why this correlation is low include the effect of time. Judges may be less able to evaluate a particular instructors overall performance as time goes by. Also, students may change their opinions of teachers overall performance after having seen a professor teach a variety of different classes. For example, student who enjoys applied courses might rate a professor differently after having had him for a Stochastics Models course than he would for say an applied course like Test and In any event, we did expect the correlation on overall performance to be higher than it turned out to be.

TABLE 6

Regression Weights and Multiple Correlation
Coefficients for the Bipolar Scales in 4 Dimensions

POS R AT	ITIVE POLES OF NORMA	LIZED RE	GRESSION TION COSI	COFFFICI:	2149		
C (24	PUTER BIPOLAR SCALES	DJM1	01/42	DINS	01.44	COSFFICIENT	
1.	CLASS SIZE	0.3954	3.0190	0.9172	-0.0434	•262	
2.	THEORETICAL VS.	0.2603	-0.8367	-0.4816	-0.0096	•510	
3.	GRADING PELICY	0.3197	-Q.6784	-0.3689	-A =400		
4.	PACE OF COURSE	0.2527	-C. 5951	-0.4877	-0.5489	-414	
5.	EFFORT REQUIRED	0.1391	-0.9142	-0.3253	-0.5865	445 3	
	OUTSIDE OF CLASS		447146	-0.3253	-0.1975	• 376	
6.	COURSE RELIED-UPCN PREREQUISTES	0-0696	-0.3655	-0.5769	-0.7270	- 50 1	
SOF	BIPOLAR SCALES						
7.	COURSE ORGANIZATION	0.5942	0.6474	-0.4223	0.2219	•502	
8.	TIME IN CLASS SPENT EFFECTIVELY	0-6435	C.6118	-0.0025	0.4597	•493	
9.	INSTRUCTOR KNOWS WHEN STUDENTS JOHT UNCER-	0.9337	C.3301	0.0113	0.1375	-285	
1 C.	CIFFICULT CONCEPTS MADE UNDERSTANDABLE	0.8412	C.1330	-0.4612	0.2103	.444	
11.	CONFIDENCE IN INSTRUCTIONS KNOWLEGGE IN SUB-	0.2928	C-1332	0.6859	-0.6404	-095	
12.	FELT FREE TO ASK	0.9872	-0.0837	0.0466	-0.1238	•405	
13.	INSTRUCTOR PREPARED FOR CLASS	0.7263	0.5747	-0.3012	0.2265	•447	
14.	MADE CLEAR OBJECTIVES	0-4178	C-8959	-C.1508	-0.0026	-581	
15.	INSTRUCTOR MADE COURSE WORTHWHILE LEARNING EXPERIENCE	0.7065	C-4218	-0.4327	-0.3684	-478	
14.	INSTRUCTOR STIMULATED INTEREST IN SUBJECT AREA	0.6352	0-2174	-0.6073	-0.4245	• 298	
17.	INSTRUCTOR CARGO ASOUT STUDENT PROGRESS AND DID HIS SHARE IN HELP- ING TO LEARN	0.8310	0.2991	-0.4143	-0.2193	•532	

fact that a course was perceived as being theoretical or applied most closely describes the effect of the professors ultimate positioning with respect to dimension 2. Likewise, the scale 'course relied upon prerequisites' loads heavily on dimension 4 with a regression weight of -0.7270. appears to suggest that dimension 4 is most nearly explained by how the judges perceived how each course relied upon other prerequisite courses. The regression weights have a geometrical interpretation as the cosine of the angle between the dimension upon which it loads, and the associated scale. Unfortunately, the two scales with the next highest multiple correlation coefficients, 'pace of course' and 'grading policy', load heavily upon dimensions 2 and 4 They probably contribute to the explanation of those dimensions also. Not one of the scales with a high multiple correlation coefficient loads heavily upon dimensions 1 or 3. These dimensions are left unexplained and new scales are needed to determine an appropriate explanation.

A similar analysis was conducted for the bipolar scales used in the SOF forms. Here the scales with the highest multiple correlation coefficients were 1) instructors objectives made clear; 2) instructor cared about student progress and did his share in helping to learn; 3) course organization and 4) time in class spent effectively. Again, the problem occurred here as in the analysis of previous set of scales. Almost all those scales with the highest multiple correlation coefficients load heavily on only two of the four dimensions, namely dimension 1 and 2. Dimension 1 appears to convey information about how each professor cares or interacts with his students on a personal The bipolar scales with high multiple correlation coefficients that load heavily on this dimension are, 1) instructor knows when students don't understand material; 2) difficult concepts were made understandable; 3)

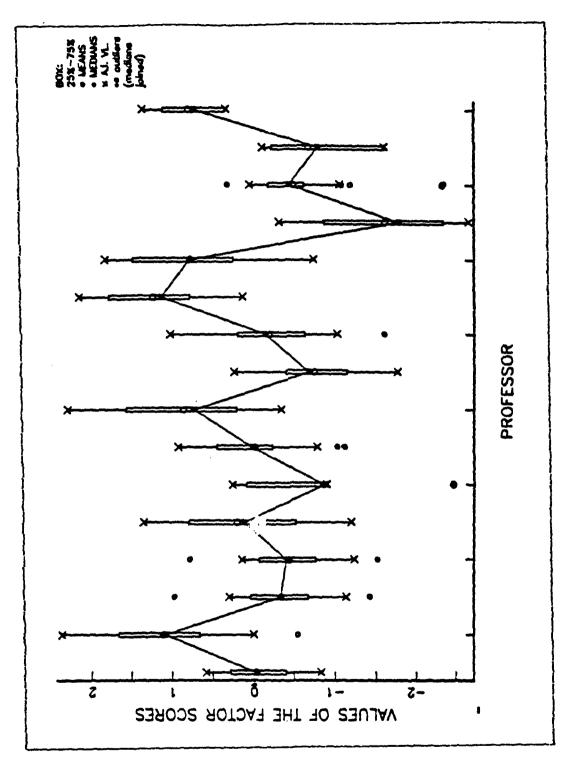


Figure 4.3 Boxplot of Factor Scores for Factor 1

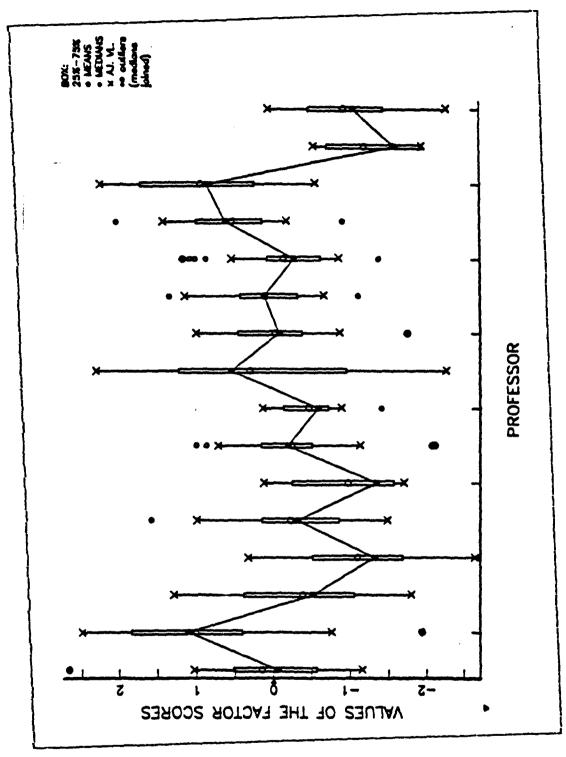


Figure 4.4 Boxplot of Factor Scores for Factor 2



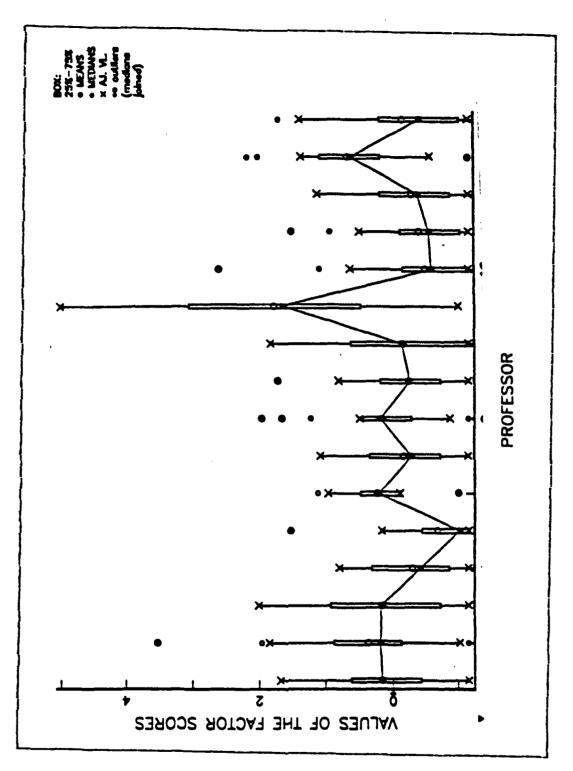


Figure 4.5 Boxplot of Factor Scores for Factor 3

TABLE 13
Table of Clusters for Four Dimensional Solution

GRILPINGS OF PROFESSIONS FOR CLUSTER SIZES 2 THRU 6

		0.2	ING A FO	UR DIME	NSIGNAL	SOLUTION		•	
CLUSTER SIZE=2	!	CLUSTE SIZE=3	2	CLUSTE SIZE=4	R	CLUSTER SIZE=5		CLUSTE?	•
PROF.	cras.	PROF .	CLUS.	PROF.	CLUS.	PRCF.	CLUS.	PROF.	CLUS
A	1	В	1	٨	1	Ī	1	F	1
C	1	F	1	С	1	٥	1		,
C	1	н	1	0	L	В	2	8	1
Ē	ı	K	1	9	1	K	2	K	
G	1	м	1	G		F	-		4
İ	1	4	2	,	•	•	3	O	3
.1	,	•	-	•	Ţ	М	3	н	4
			Z	J	1	Н	4	P	4
ι,	1	J	2	Ļ	1	P	4	С	5
A	ı	נ	2	N	1	A	5	ם	5
a	1	C	3	В	2	С	5	5	5
8	2	0	3	н	2	۵	5	G.	É
F	2	E	3	ρ	2	E	5	1	-
H	2	G	3	F	3	G	5	N	-
K	2	L	3	K	3	1	5	,	,
M	2	**	3	M	3	,	-	4	4
p	,	р		.,		Ļ	5	I	6
•	•	r	د	а	4	М	5	J	ć

TABLE 14 Table of Clusters for Pive Dimensional Solution

GROUPINGS OF	PROFESSO	IRS FOR C	LUSTER	SIZES	2. THRU 6
USIN	G A FIVE	DIMENSIO	MAL SOL	UTLON	

CLUSTER SIZE=2	•	CLUSTER SIZE=3	•	CLUSTEI SIZE=4	₹	CLUSTER STZE=5	1	CLUSTE SI ZE =0	A
PROF.	CLUS.	PROF.	CLuS.	PROF.	CLUS.	PROF.	CLUS.	PROF.	CLUS
A	1	c	1	F	1	t	1	F	t
c	1	0	Ł	H	1	a	1	4	1
0	t	E	ı	K	t	8	2	а	2
Ε	1	G	ı	M	t	K	2	K	2
G	1	L	Ł	N	ι	c	3	c	3
£.	1	P		e	2	P	3	P	3
٤	1	A	2	P	2	Æ	•	н	4
L		t	2	C	3	н	•	A	5
N	1	J	2	a	3	4	•	0	5
8	2	a	2	A	•	A	5	ε	5
F	2	8	J	c	•	0	5	G	5
	2	F	3	c	4	€	5	٠	5
ĸ	2	н	3	€	•	G	5	L	5
M	2	K	3	G	•	,	5	N	5
G	Z	•	3	J	4	L	5	i	6
P	z	N	3	L	•	N	5	a	6

V. SUMMARY OF RESULTS

A. REVIEW OF THE ESSENTIAL ITEMS

The purpose of this study was to uncover information about students perceptions of teacher performance from data gathered via a computer interactive survey and SOF forms. The control group for the interactive survey was the Operations Research section graduating in March of 1985. The data consisted of proximity information, how similar or dissimilar professors were perceived as being, and rankings on bipolar scales. Bipolar scales were chosen from SOF forms and suggestions from previous Operations Research students. Separate analyses were conducted on both sets of scales. The level of the data was assumed to be interval scale in order to utilize the statistical methods involved in the analysis.

Multidimensional scaling was used as the primary means of evaluating characteristic differences among professors. A monotone relationship among similarity data was the primary constraint used in determining a final spatial mapping of professors coordinate positions in multidimensional space. The goodness-of-fit criterion used to measure the degree to which the data conformed to the monotonicity requirement is known as stress. In essence, a value of stress between .05 and .1 would indicate a very good fit. Unfortunately, the stress value associated with a four dimensional interpretation of our data was .242, indicating a less than good fit. Other methods helped guide the choice of dimensionality.

Aside from visual inspection of the spatial mappings, multiple linear regression analysis was used to determine

the most important characteristics that appeared to set the professors apart from one another. This was done by regressing the median values of the bipolar scales over the coordinate positions of each professor in four space, obtained by the MDS program, KYST. The choice of the most important characteristics follows from the bipolar scales with high multiple correlation coefficients. The multirle correlation coefficients associated with all bipolar scales were lower than what was hoped for. The correlation coefficients were typically around .5. For those characteristics deemed important, high regression weights determined exactly which dimension the associated scale most nearly represented. For the bipolar scales used in the interactive survey, the scales 'applied vs theoretical course' 'course relied upon prerequisites' proved to have the highest correlation coefficients. These scales most nearly

For the set of scales obtained from the SOF forms, a similar result occurred with the scales having high multiple correlation coefficients loading heavily on only two dimensions. The scales with the highest correlation coefficients here were 1) instructors objectives made clear, and 2) instructor cared about student progress and did his share in helping to learn. There seemed to be two indicators coming from the SOF forms. One indicator seemed to focus on instructor organization and preparation. The other indicator involved a student-instructor interaction effect. Basically, how did the judges perceive the instructor as caring about the students progress in the course? effect seemed to be corroborated in the factor analysis.

explained dimensions 2 and 4. The other two dimensions were more difficult to explain since no scale with a high

multiple correlation coefficient loaded heavily on them.

In addition to the bipolar scales, students were asked to rate the professors on an overall performance scale.

Multiple and stepwise regression efforts were done using the overall performance evaluations obtained from the SOF forms and at a later date coincident with taking the computer The important information gleaned from the regression analysis suggested that the six bipolar scales used in the computer survey did a poor job in explaining students' perceptions of instuctor overall performance. The coefficient of multiple determination for the regression model was a mere .138. Stepwise regression analysis indicated that the scale 'applied vs. theoretical course' accounted for most of the variation in the dependent variable, overall performance, for its set of scales. Thus, it would seem that whether students perceived a course taught by a professor as being applied or theoretical had a more significant bearing on the overall performance of the professor than the other scales in that set. In any case, none of the scales proved to be statistically significant at the .05 level.

The stepwise regression performed on the SOF data yielded a coefficient of multiple determination, R2, This rather high value of R2 seemed to suggest that the scales used in the SOF forms more nearly explain the variation in overall performance than do the scales used in the computer survey. 'Course organization' accounted for 74 percent of the explained variation. Even with this high value of R2 , most of the coefficients of the independent variables turned out to be statistically insignificant at the .05 level. This indicated that high multicollinearity existed among the scales. A check for multicollinearity proved positive in both sets of scales. Each independent variable was regressed over the other independent variables and high values of R2 resulted. The multicollinearity problem suggested that a number of the scales, particularly on the SOF forms, be combined into one scale or measure.

In addition to regression analysis, a factor analysis was done on both sets of scales and three separate factors were obtained. Factor 1 was composed of the three scales, 'grading policy', 'effort required outside class' and 'pace of course'. Apparently, the judges found these scales to interact consistently. Factor 2 appeared to describe a composite effect between 'class size' and 'course relied upon prerequisites. The factor loading was positive on 'class size' and negative on 'course relied upon prerequisites'. One might infer that the larger the class size, the less that course was perceived as requiring prerequisite courses in Operations Research. This appeared to be true since most of the larger classes occurred in the beginning of the curriculum. Factor 3 seemed to describe a studentprofessor interaction effect. The correlations among the variables in this set were high contributing to high factor loadings on nearly all variables.

A disjoint cluster analysis was conducted on the coordinates generated from the multidimensional scaling algorithm. Each professor was grouped into one and only one cluster. Exit interviews with students suggested that five clusters appeared to be an appropriate number of groups.

B. CONCLUSIONS AND RECCOMENDATIONS

The multidimensional scaling technique seemed to provide a weak explanation of instructor groupings. The reasons for this may be several. First, a linear causal relationship may not be appropriate in describing students' perceptions of instructor performance. Certainly the six bipolar scales used in the interactive survey were not powerful explanatory variables. However, there seem to be one or two strong indicators among the scales used in the SOF forms. Specifically, a student-instructor interaction effect and an

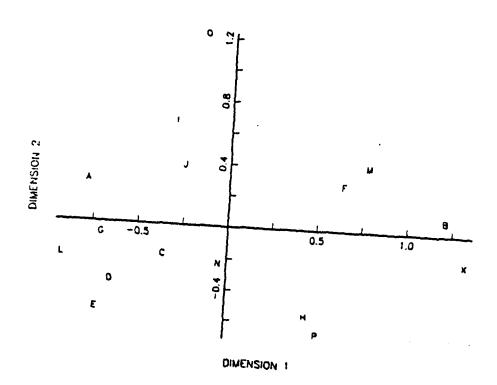
instructor organizational and preparation effect appear dominant. What needs to be done in the future is to obtain further scales or characteristics from Operations Research students possibly during exit interviews. Also, one might suggest that another look be given to changing the current SOF form as it stands by combining some of the highly correlated variables and adding to characteristics that later prove meaningful. However, it should be noted that what might be considered an important characteristic in describing instructor performance for one student group may prove to be less important for another group.

APPENDIX A INPUT VALUES FOR MULTIDIMENSIONAL SCALING PROGRAM KYST

1 /

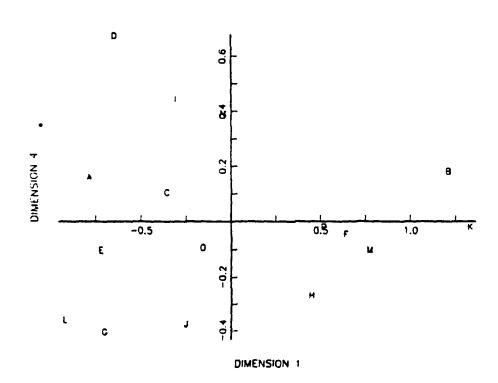
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TICK SCA
PRI - ITERATION; = 3
O IMMAX=6,00 IMMIN=1
COTROLINATES = 71 ETT
CAPE STATE
CAPE
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APPENDIX B
FOUR DIMENSIONAL SPATIAL MAPPING OF PROFESSORS POSITIONS



66

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APPENDIX D COMPUTER SOURCE CODE FOR INTERACTIVE COMPUTER SURVEY

```
A LITTLE NOTE ABOUT THE SURVEY
                            THE SCLLDWING COMPUTER CODE WAS WRITTEN AND IMPLEMENTED FOR THE PUPPOSE OF GETAINING PROXIMITY DATA, I.S. SIMILARITY/DISSIMILARITY OATA ON STUDENT PERCENTION OF TRACHING PERFORMANCE. STUDENTS ARE ALSO ASKED TO RATE PROFESSORS ON SEVERAL BIPOLAR SCALES, THESE INCLUDE THE CONTROLLING EXECUTIVE PROGRAM MAS, A PAVEL OF PROFESSORS NAMES (SURVL PANEL) CREATION ENTIRELY BY THE DISPLAY MAMAGEMENT SYSTEM (DMS), A FILE TO STACK STUDENTS' RESPONSES (SURVAILAND) AND THE ACTUAL FORTRAN FORGRAM, SURVA FORTRAN, THE CHOICE OF FOR AN AS THE LANGUAGE FOR THE SURVEY WAS CHUITE OF FORTRAN AS THE LANGUAGE FOR THE SURVEY WAS THE LANGUAGE AND ITS ABILITY TO SATISFACTORILY HANDLE THE TASK.
C
                                                      THE EXECUTIVE PROGRAM MAS
 ETRACE ERR
                                                      ACCESS DISPLAY MANAGEMENT SYSTEM (DMS) MACHINE
 EXEC DMS
                                                     CALLS PANEL OF PROFESSORS (SURVI).
OISPLAYS PROFESSOR PANEL.
STACK SELECTED PROFESSORS.
 ELDEXECZ SURVYAS PLACE SELECTED PROFESSORS IN TEMPORARY CMS FILE
 XEDIT OR DATA A (NGPFOF

STAPT INTERACTIVE QUESTIONING.

**

UNITED TO FILE FT02F0C1

FILEDEF 01 DISK OR DATA A

A MODULE (SURVS MODULE) HAS CREATED TO ALLEVIATE THE

PROBLEM OF EACH STUCENT NOT HAVING THE NECESSARY

FORTRAN COMPTLER. THE PROGRAM (SURVS FOFTRAN) IS

LUADED AND BEGUN MORE EFFICIENTLY WITH THIS DEVICE.
  SUR V3
ERASE OR CATA
                                                      FINC CUT RESPONDENT'S USERIO. WITH THE IPE FUNCTION USERIO.
  U SE R TO
                                                      PLACE USERID, DATE, & TIME IN EXECZ VARIABLES.
   ERFAD VARS EDUMMY GUSERID EDUMMY EDATE ETIME EDAY
                                                       GIVE OUTPUT RESULTS FILENAME OF THE RESPONDENT AND SEND FILE TO 3177P WITTHE PROGRAMMERS! CURRENT ACCOUNT #.
 R BIAME FILE FT02F001 A EUSERID PROFS A

ACH FILE IS GIVEN FIXED LOGICAL

RECERO LENGTH OF 80 COLUMNS.

CCPYFILE EUSERID PROFS A (RECERM F LRECU 80)

** REMEMBER TO SPOOL PUNCH TO RESEARCHERS USERID #

CP SPOOL PUNCH TO 3177P

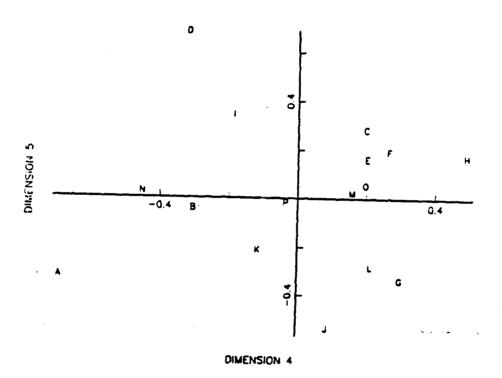
DISK DUMP & USERID PROFS

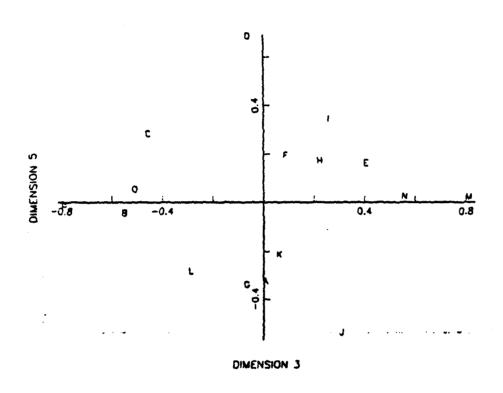
CP SPOOL PUNCH CEFT

WHEN SURVEY IS COMPLETED. THE FILE OF RESPONSES

** WHEN SURVEY IS COMPLETED. THE FILE OF RESPONSES

** ERASE GUSERID PROFS
   * IS ERASE GUSERIO PROFS
```



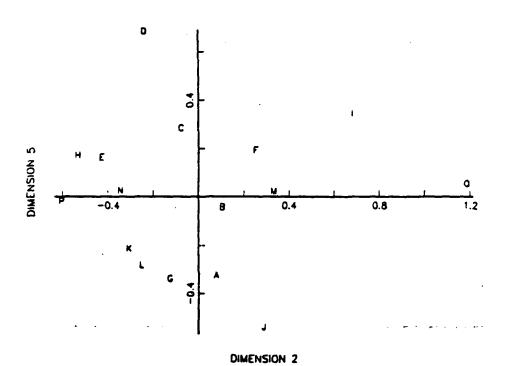


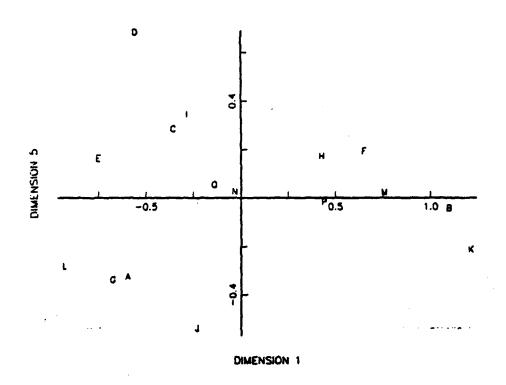
O C L E M

NOISNING

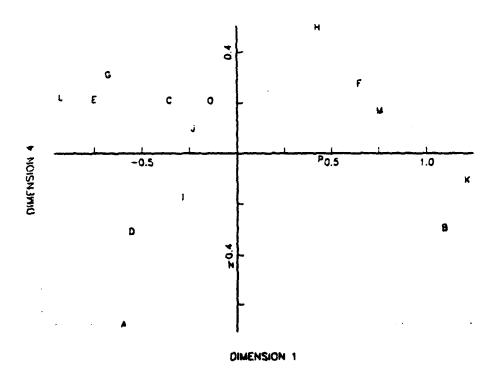
B D TO THE M

O C L TO TH



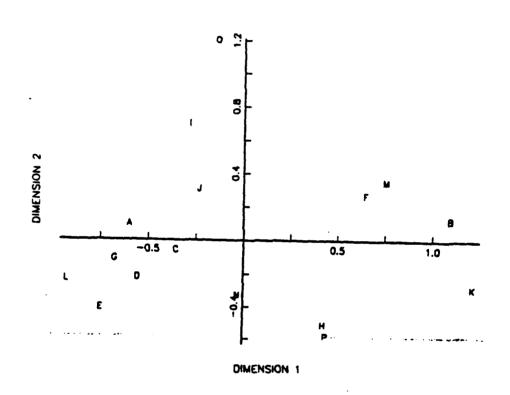


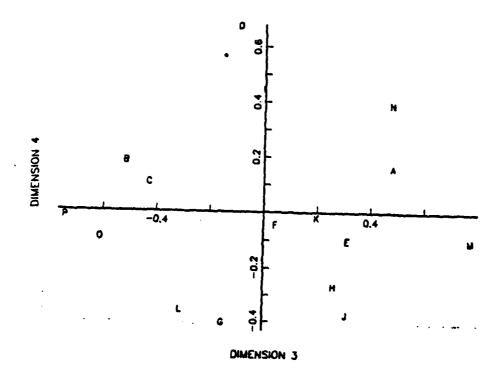
,



E NOISUMING C O DOING TO DIMENSION 1

APPENDIX C PIVE DIMERSIONAL SPATIAL MAPPING OF PROFESSORS POSITIONS





DIMENSION 2

E NOISN 3WIG

SUR V + AS-CALLS THE PANEL OF PROFESSORS ISURVE PANEL)
AND STACKS THE RESPONSES. THE NUMBER OF PROFESSORS
HOLDERS DEPENDS UPON THE NUMBER OF PROFESSORS
AND THE PANEL. IN OUP CASE THERE WERE
39.

82

1.6

```
& GT ACK I 24 & D 24 & D 25 & 
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   SURVI PANEL
                                                                                                                                                                        THE FOLLOWING PANIL CONTAINSA LIST OF 39 PROFESSORS
                                                                    THE FOLLOWING SURVEY IS DESIGNED TO COULTET DATA ON STUDENTS! THE CEPTIONS OF INSTRUCTOR EFFECTIVENESS. ENTER THE VALUE I TIN THE UNDERSCORED POSITION TO THE LEFT OF FACH PROFESSOR FROM THEM YOU HAVE TAKEN AT LEAST ONE COURSE.
                                                                 THE TOU HAVE TAKE

THE TOU HAVE TAKE

THE TOUR HASHBURN

THE FORM HE TOUR HE T
                                                                                                                                                                                                                                                                                                                                                                                                                                         - ALVIN ANCRUS
- ALVIN ANCRUS
- ALAMES AGGE
- ALAMES AGGE
- ALAMES HAFTMAN
- ALAMES HARRY
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     a-oonald barr
a-diames ssacy
a-diames ssacy
a-thomas moivik
a-thomas moivik
a-cherles hutching
a-cherles tenis
a-cherles tenis
a-diames shubsert
a-adbert reach
a-diames tenis
a-diames tenis
a-diames tenis
a-diames tenis
                                                                         -CEPPESS THE INTER KEY WHEN FINISHED
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           SURV3 FORTRAN
                                                                                         VARIABLES CEFINEC
                                                                 VARIABLES CEFINEC

1,J- THESE INTEGER VARIABLES ARE USED AS SIMPLE COUNTERS THROUGHOUT

THE SECOND THE NUMBER OF PROFESSORS USED ON THE PANEL (SURY1)

C - REFERS TO THE NUMBER OF PROFESSORS IN THE SUBSET PERTAIN—

C1 - EQUALES TO THE VALUE C-1 FOR EACH RESPONDENT. USED TO HELP

C1 - EQUALES TO THE VALUE C-1 FOR EACH RESPONDENT. USED TO HELP

LDOP THE RESPONDENT THRU THE PAIRWISE COMPARISONS

C1 - EQUALES TO THE STALLAR TO I AND LIBER TO PROFESSORS

ELOOP THE RESPONDENTS UNIQUE SUBSET OF PROFESSORS

IND. ERROOM - VARIABLES USED IN AN ERROR HANDLING SURTUTINE

MAKE THE SURVEY USER FRIENDLY IN THE ENTIRE KIY

CCPRET RESPONSES, I.E. HITTING THE ENTIRE KIY

AND ANALY NUMBER OF RESPONSES TO SIMILARITY

DATA FOR THE RESPONDENT. THE REASON IT IS DIMENSIONED

AT 39 IS BECAUSE OF THE NUMBER OF PROFESSORS IN THE

BPS(7,39)-SIMILAR TO ABOVE EXCEPT THAT IT STORES THE RESPONSES TO
```

```
LIST(39) - 1 CHARACTER ARRAY OF THE PROFESSORS NAMES
A(39) - 1 CHARACTER ARRAY THAT STORES THE CHARACTER 1 OR 2 BLANK
DEPENDING UPON HOW THE RESPONDENT COMPLETED THE PANEL OF
PARELESSORS
Y- A CHARACTER VARIABLE THAT CHECKS TO SEE IF THE RESPONDENT ANSWERED
CORRECTLY TO CONTINUE ON WITH THE CURVEY
              INTEGER I,N.C.,J.Z.C1,8(39),INC.TRRCOM

REAL R(19.39),EPS(7,39)

CHARACTER*20 LIST(39)

CHARACTER*4 A(39)

CHARACTER*4 A(39)

CHARACTER*1 Y

CDMON/TRCCM/IND

EXTERNAL MYERR

CALL ER*SET(215,256,-1.1,MYERR,0)
ç
                              REMEMBER WE USED 39 PROFESSORS IN DUP PAHEL (SURVI)
               N=39
                              INITIALIZE APRAYS P AND EPS TO O.C
              OC 5 I=1,N

CO 0 J=1,N

R(I,J)=C.0

CONTINUE

CONTINUE

OO 8 I=1,7

CO 9 J=1,1

895 (7,J)=0.0

CONTINUE

CONTINUE
              DEFINE THE CHARACTER ARRAY OF PROFESSORS LIST
```

```
LIST(37) = 'WOCD, R. K. VIN'
LIST(38) = 'YE=, JAMES R.'
LIST(39) = 'ZEHNA, FETER W.'
ÇÇ
                                                                                   DETAIN THE SUBSET OF PROFESSORS SEEN BY EACH RESPONDENT
                                       C=1
OC 10 1=1,17
READ(1,20)A(1)
FORMAT(2X,A1)
IF(A(1).EQ.*1*) THEN
B(C)=!
ELSE
ELSE
C=C+1
CONTINUS
C=C-1
C1=C-1
 2 C
  10
00004
8
                                                                                   EXPLAIN THE REQUEST FOR SIMILARITY/DISSIMILARITY DATA FROM THE RESPONDENT
                                CALL FRICHS ('CLRSCRH')

MAITT (6.11)

FORMAT (1X)

MRITTS (6.12)

FORMAT (1X)

MRITTS (6.13)

FORMAT (1X)

MRITTS (6.12)

MRITTS (6.12)

MRITTS (6.12)

MRITTS (6.12)

FORMAT (1X)

MRITTS (6.13)

MRITTS (6.14)

MRITTS
  11
   12
   13
 30
  31
   32
   33
  34
   35
   36
   37
                                        41
    42
    43
   44
   45
    47
     49
     53
```

1/

```
CCCC
                                                                                               THE READER MOVANCES TO COING PAIRWISE COMPARISONS OF PROFESSORS
                                             READ(5,52) Y
FORMAT(11)
IF(Y+16.TR*) THEN
GOTO 4E
ELSE
END IF
DO 50 I=1.C1
Z=I+1
OC 60 I=2,C
CALL PAIR (I,J,F,C,E,LIST)
 52
000005
                                                                                                 THE SUBSCUTINE PAIR CONTROLS LOOPING AND ALL PAIRWISE COMPARISONS FOR SIMILARITY DATA
                                              CCNT NUI
CONTINUI
CALL FRICMS ('CLRSCRN')
WRITT (6.66)
FGRMAT(1X)
WRITT (6.70)
WRITT (6.80)
WRITT (6.80)
WRITT (6.100)
WRITT (6.120)
WRITT (6.120)
WRITT (6.120)
WRITT (6.120)
WRITT (6.120)
  66
  67
  CCC
                                   THE PESPCNOPNTS ARE BPIEFED ON THE BIPGLAR SCALES

WRITE (6.140)
FORMS (12, MG ART NOW INTERESTED IN COLLECTING ADDITIONAL INFORMAT
*ICK ON CITYER )
FORMS (12, MG ART NOW INTERESTED IN COLLECTING ADDITIONAL INFORMAT
*ICK ON CITYER )
FORMS (12, MG ART NOW INTERESTED IN COLLECTING ADDITIONAL INFORMAT
*THE BEJCLAR*)
FORMS (12, ASPECTS OF YOUR PROFESSORS AND THE COURSES THEY TAUGHT.

*TOTAL (12, MG ART NOW INTERESTED IN COLLECTING ADDITIONAL INFORMAT (12, MG ART NOW INTEREST BY DATE OF THE SURVEY ARE SIMILAR IN
*FORMAT (12, MG ART NOW INTEREST BY PART OF THE FIRST BIPPLAR SCALE WHICH
*REQUIRES CHE CE!)
FORMAT (12, MG ART NOW INTEGER RESPONSES. IF YOU HAVE HAD QNE PROFESSOR

**HOT TO YOU BY!)
FORMAT (12, MG ART NOW INTEGER RESPONSE SHOULD REFLECT THE LAST COURSE TAUG
**HOT TO YOU BY!)
FORMAT (12, MG ART NOW INTERESTOR IN THE LETTER R TO CONTINUE.*)
READ(5, 17G)
FORMAT (13, MG ART NOW INTERESTOR IN THE CURRICULUM W
**HOT (6.171)
FORMAT (13)
WRITE (6.172)
FORMAT (13)
WRITE (6.173)
FORMAT (13)
F
                                                                                                 THE PESPONDENTS ARE BRISHED ON THE BIPGLAR SCALES
   70
  80
   90
  103
   110
   120
   1 30
   140
   1 50
    1 60
   1 70
    171
     172
    1 73
```

il

```
*ENTS: CYLY JRE'S

#RITE (ALT) F FOUR VALUES (1,2,3 JR 4).')

#RITE (ALT) F FOUR VALUES (1,2,3 JR 4).')

#RITE (ALT) F FOUR VALUES (1,2,3 JR 4).')

#RITE (ALT)

175
176
177
  178
179
181
1 82
183
  184
1 85
  1 86
  187
190
  200
1 63
  180
191
1 93
  194
    195
  196
  1 58
  1 59
  2 C1
    2 C2
```

2 C3

```
#RITT (6.220)LIST(8(I))
FORMAT (1X,"ENTER YOUR RESPONSE FOR",1X,A20,2X,"<----")
CONTINUE
IND=U
READ(5,23G,END=232) BPS(2,8(I))
FCRMAT (13,2)
IF(EPS(2,3(I)) = 6FS(2,8(I))/10.0
ELST
END IF
IF(PND:30,2) GC TC 233
#RITT(5,23) FORMAT(1X,"VALUE FROM 1.0 TO 9.0.")
REMIND 5
#REMIND 5
#RITT(6,231)

  2 20
    230
  232
  238
233
    210
    211
    212
    213
  214
  215
  216
  217
                                                                                           WRITT (6.218)
FORMATITIZC, 1', 725, '2', T3G, '3', T35, '4', T40, '5', T45, '6', T50, '7'
*, '$', T63, '9'
FORMATITIZE, ';', T55, ':')
WRITE (6.22)
FORMATITIZE, 'COURSE', T50, 'THECRETICAL')
WRITT (6.22)
FORMATITIZE, 'CCURSE', T53, 'COURSE')
WRITT (6.22)
FORMATITIZE, 'CCURSE', T53, 'COURSE')
WRITT (6.22)
FORMATITIZE, 'CCURSE', T53, 'COURSE')
WRITT (6.22)
WRITT (6.22)
WRITT (6.22)
WRITT (6.22)
FORMATITIZE
IND=0
READ(5, 26C, END=252) BPS(3,8(I))
FORMATITIZE
IND=0
READ(5, 25C, END=252)
FORMATITIZE
IND=0
READ(5, END=252)
FORMATITIZE

    218
                                                                                                                                                                                                                                                                                                                                                 ,T25,'2',T3C,'3',T35,'4',T40,'5',T45,'6',T50,'7',+55
    219
    221
    222
    223
    224
    250
    260
    252
    2 58
    253
```

. .

```
261
262
263
264
265
266
267
2 63
269
27L
2 7Z
273
274
280
290
298
296
270
281
282
251
2 92
293
283
284
285
```

```
FCRMAT([23,']LCM',T54,'PACE')

MAITA (0,287)

MAITA (0,287)

MAITA (0,287)

MAITA (0,287)

MAITA (0,287)

MAITA (0,289)

MAITA (1,28)

MAITA (
2 86
  2 87
    2 28
    2 89
    320
    3 22
3 24
      328
      323
          3 CO
      3 Cl
        302
      303
          315
            304
          3 C5
          3 66
            3 C7
            3 CS
            3 (9
            311
            316
              312
              313
              340
351
                 3 50
                 352
```

```
FORWAT(IX, 'INCCRECT INPUT, PLEATE ENTER AN INTEGER VALUE',

"FIRST IC 9 CR 'REAL')

WRITE(6,35)

REWIND 2

REWIND 3

REWIND 4

REWIND 4

REWIND 5

54
3 58
3 53
330
 331
 332
 333
 335
 3 3 6
 337
  3 33
  3 3 3
    341
    342
    343
    344
    345
    3 70
3 8 L
    380
    382
     3 88
     3 83
        360
        3 86
        COC
                                                                                                                            THE DATA IS COLLECTED AND STURED IN EACH ARRAY
                                                                   DO 400 [=1.N]
WRITE(2,410)(F(I,J),J=1,N)
FORMAT(20F4.1)
        410
```

 \overline{W}_{\perp}

```
400
                                                                              CONT 1UE

HAITE (2.4L5)

FORMAT(LX)

WRITE (2.4L7)

FORMAT(LX)

OG 420 [=1,7

WRITE (2.430) (EPS(I,J),J=1,N)

FORMAT(2GF4.1)

CONTINUE

STOP

ENO
  415
                                                                                                                                                              REQUESTS FOR SIMILARITY/CISSIMILARITY SCORES ARE MADE HERE
                                                                                SUBPOUT (NE PAIR (*, J, R, C, B, LIST)
COMMINTERCITY (NC
INTEGR I, C, B (39), J, K, L
REAL (19,39)
CALL FRICMS ('CLRSCRN')
MRITE (6, IC)
WRITE (10, IC)
WRITE (10, IC)
WRITE (10, IC)
WRITE (10, IC)
FORMATITY IN TEACHING E
FORMATITY SERVED COMPARING ()
                                                                        #FFECT IVENESS CCMPARIGE IN YOUR VALUE FOR SIMILARITY IN TEACHING E FERMATILIX, ADDITANT ARROW.")

IFIJ.LI.C) THEN

***PITT 16, 125, LIST(8(J))

#**PITT 16, 125, LIST(8(J))

#**PITT 16, 125, LIST(8(L))

#**PITT 16, 125, LIST(8(L))

#**PITT 16, 125, LIST(8(L))

#**PITT 16, 120, LIST(8(L))

#**PITT 16, LIST(8(L))

#**PI
  10
      11
    25
      4 G
      42
        43
      44
      55
      46
50
          45
          61
          63
            70
            CCC
                                                                                                                                                                               FIRCH HANCLING SUBROUTINE USED TO HELP WEED OUT INCORRECT RESPONSES
```

SUBROUTINE MYSPRIIRSTCD, IERR, CHR)
INTEGER IRLTCS, ISRR
CHAPACTER*! CHR
CGMMON/SRRCOM/INC
IPSTCD = 1
IND = 1
RETUGN
END

C

. . .

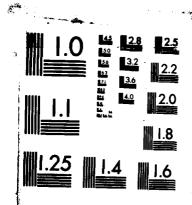
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